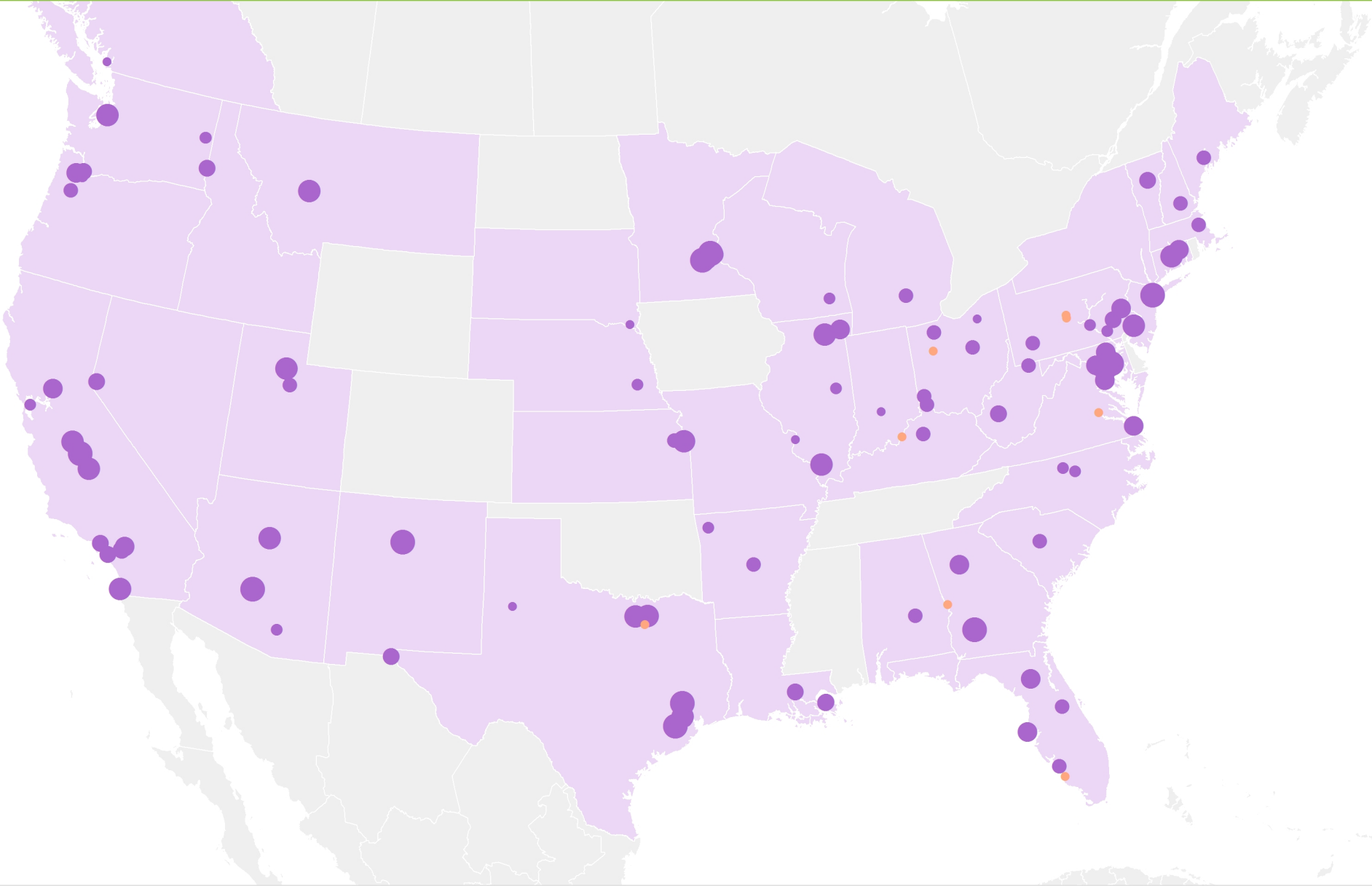


Self-Represented Litigation Network Self-Help in Law Libraries Survey - States/Provinces with Tier 1 Services



Tier 1 Services for this survey comprise:

- 1) Court forms
- 2) Court forms with instructions
- 3) Forms in plain language
- 4) Forms in multiple languages
- 5) Public computers with access to the Internet
- 6) Printed materials written for non-lawyers
- 7) Books, brochures, etc. available in multiple languages.

Survey by SRLN Law Librarians Working Group 2013.

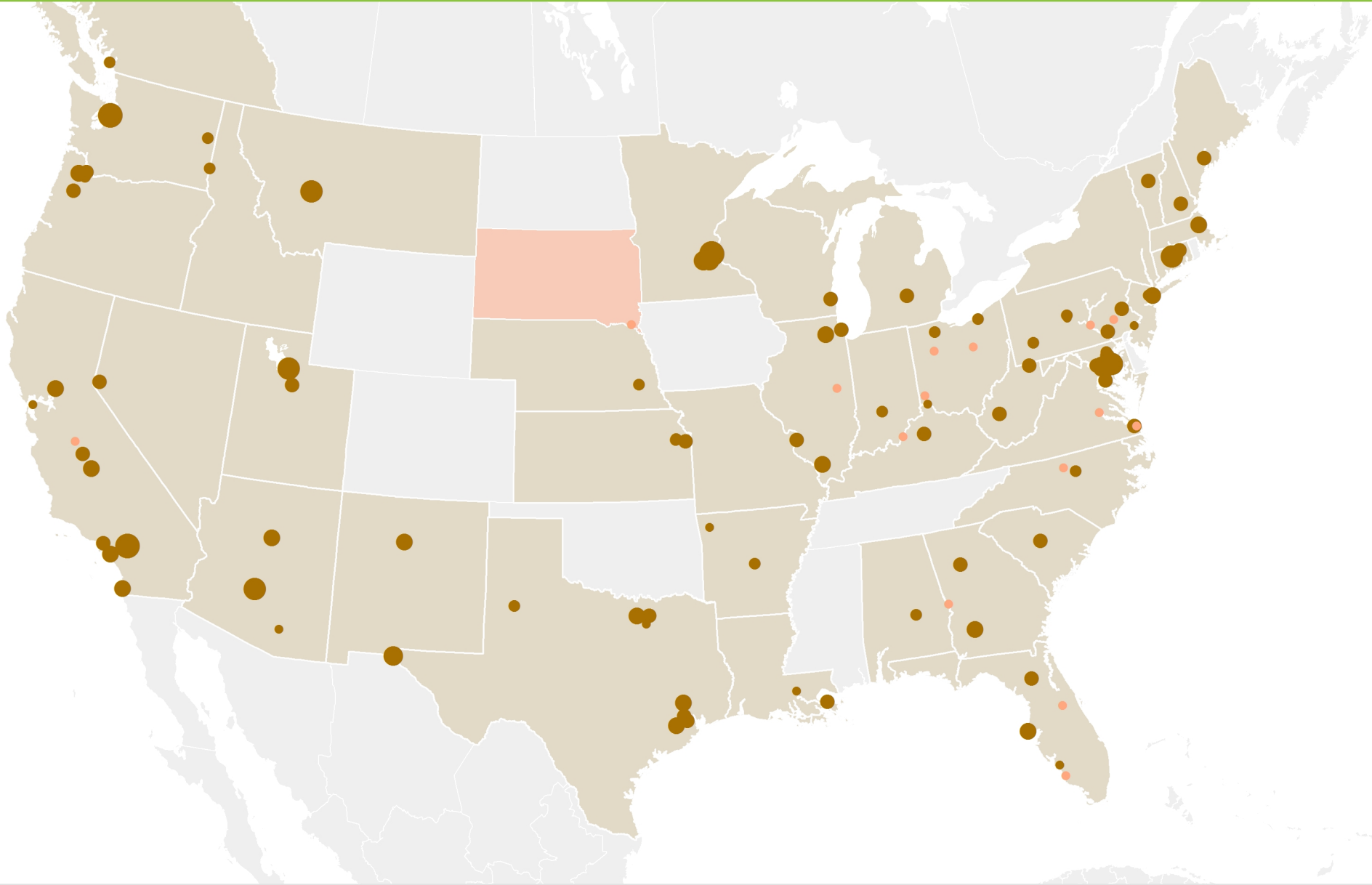
of Tier 1 Services in Law Library or Self-Center

- 0
- 1
- 4
- 7

With Tier 1 Services (Includes Alaska & Guam)

Self-Represented Litigation Network

Self-Help in Law Libraries Survey - States/Provinces with Tier 2 Services



Tier 2 Services for this survey comprise:

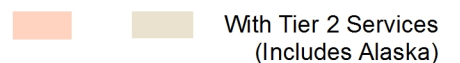
- 1) Document assembly
- 2) Assistance completing forms
- 3) Assistance in explaining the legal process
- 4) Telephone assistance
- 5) Email assistance
- 6) E-filing support
- 7) Interpreters or language line.

Survey by SRLN Law Librarians Working Group 2013.

of Tier 2 Services in Law Library or Self-Center

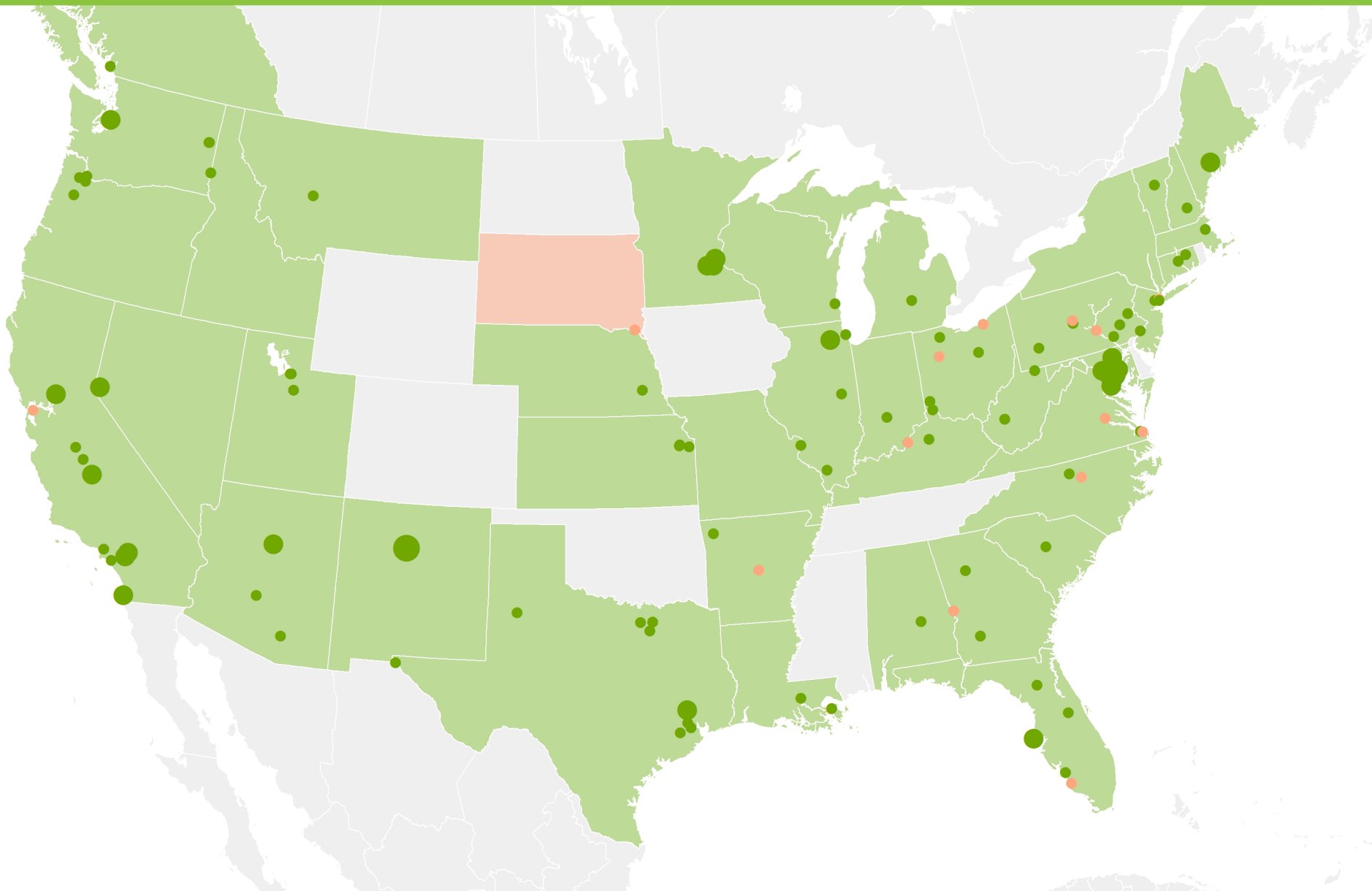


Without Tier 2 Services



Self-Represented Litigation Network

Self-Help in Law Libraries Survey - States/Provinces with Tier 3 Services



Tier 3 Services for this survey comprise:

- 1) Attorneys providing legal advice,
- 2) Mediation program (staffed by trained mediators), and
- 3) Referrals to legal aid programs, find-a-lawyer, mediation, limited scope representation.

Survey by SRLN Law Librarians Working Group 2013.

of Tier 3 Services in
Law Library or Self-Center



Without Tier 3 Services
(Includes Guam)



With Tier 3 Services
(Includes Alaska)