**Understanding the Difference**

**We Can Provide We Cannot Provide   
Legal Information: Legal Advice:**

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| Legal definitions | Legal Interpretations |
| Procedural explanation | Procedural advice |
| Cites of statutes, court rules and ordinances | Research of statutes,  court rules and ordinances |
| Public case information | Confidential case info |
| General information on court operations | Confidential or restricted information on court operations |
| Options | Opinions |
| Access | Deny access, discourage access or encourage litigation |
| General referrals | Subjective or biased referrals |
| Forms and instructions on how to complete forms (may fill in if authorized by law or court rule) | Fill out forms for a party unless authorized by law or court rule |