# 2023 Survey of Law Library Services to the Self-Represented Litigant (SRL): Survey Questions

**Title**

**Email Address**

**Has anyone from your law library already submitted a survey? Click the link below if you are unsure.**

**The following survey responses may become public.**

**2. Do you receive SRLN's Newsletter, listserv or participate in any Working Group?**

**Name of Library**

**Name of Court, if associated with a court**

**Website URL**

**County**

**Public Email Address**

**Public Phone Number**

**4. How would you characterize your library?**

**5. How many public law libraries do you know of (or does your organization have) in your state?**

**6. Which counties and/or judicial district(s) do you serve?**

**7. What is included in your basic legal collection?**

**Other - 7. What is included in your basic legal collection?**

**8. How is your staff comprised?**

**Other - 8. How is your staff comprised?**

**9a. How many full-time employees do you have?**

**9b. How many part-time employees do you have?**

**10. How many volunteers do you have?**

**11. Is your library open to the public?**

**What are the hours?**

**Are appointments available?**

**12. Do you provide services to self-represented litigants (SRLs)?**

**13. Does your library have a self-help center?**

**14. Does your staff provide one-on-one assistance to SRLs in locating and/or navigating legal self-help websites?**

**15. Does your library produce curated content on a webpage or handout that provides legal information, FAQs or higl**

**URL for library's online content**

**What legal website(s) do you frequently use?**

**16. Do you support the public's technology needs with FAX access?**

**17. Do you support the public's technology needs with Copier access?**

**18. Do you support the public's technology needs with Scanner access?**

**19. Do you support the public's technology needs with Phone access?**

**20. Do you support the public's technology needs with WiFi access?**

**21. Do you support the public's technology needs with Computer access?**

**22. Do you support the public's technology needs with Technology Coaching?**

**23. Do you support the public's technology needs with Video Conferencing?**

**24. Do you support the public's technology needs with Internet access?**

**25. Do you support the public's technology needs with Computer Printing?**

**26. Please check the services your library offers.**

**Other - 26. Please check the services your library offers.**

**What is the fee?**

**27. Do you have Limited Legal Advice Clinics/Lawyer in the Library Programs?**

**Area of law covered.**

**Other - Area of law covered.**

**28. Do you have an attorney on staff? (Other than a librarian with a dual degree - library science and law - or a librari**

**29. With whom does your library partner or collaborate?**

**Other - 29. With whom does your library partner or collaborate?**

**30. What types of initiatives/opportunities are provided?**

**31. Please tell us about other services available to the public at either your library or other libraries in the state that y**

**32. What type of work environment did the library provide before the pandemic?**

**Other - 32. What type of work environment did the library provide before the pandemic?**

**33. What type of work environment did the library provide during the pandemic?**

**Other - 33. What type of work environment did the library provide during the pandemic?**

**34. What type of work environment does the library provide currently?**

**Other - 34. What type of work environment does the library provide currently?**

**35. What services did your library provide in direct response to the pandemic?**

**Other - 35. What services did your library provide in direct response to the pandemic?**

**Which of these services does your library still provide?**

**Other - Which of these services does your library still provide?**

**37. Were services curtailed in your library as a result of the pandemic?**

**Other - 37. Were services curtailed in your library as a result of the pandemic?**

**38.  What changes were made to your library's services as a result of the pandemic?**

**39. Please share any additional comments or suggestions you may have**

**What is the fee?**

**16. Do you support the public's technology needs with FAX access?**

**What is the fee?**

**What is the fee? - (copier)**

**What is the fee? - (scanner)**

**What is the fee? - (phone)**

**What is the fee? - (WiFi)**

**What is the fee? - (computer access)**

**What is the fee? - (coaching)**

**What is the fee? - (video conferencing)**

**What is the fee? - (internet access)**

**What is the fee? - (printing)**

**2. Do you receive SRLN's Newsletter, listserv or participate in any Working Group?**

**Law Library Address**

**Other - 4. How would you characterize your library?**

**Other - 30. What types of initiatives/opportunities are provided?**