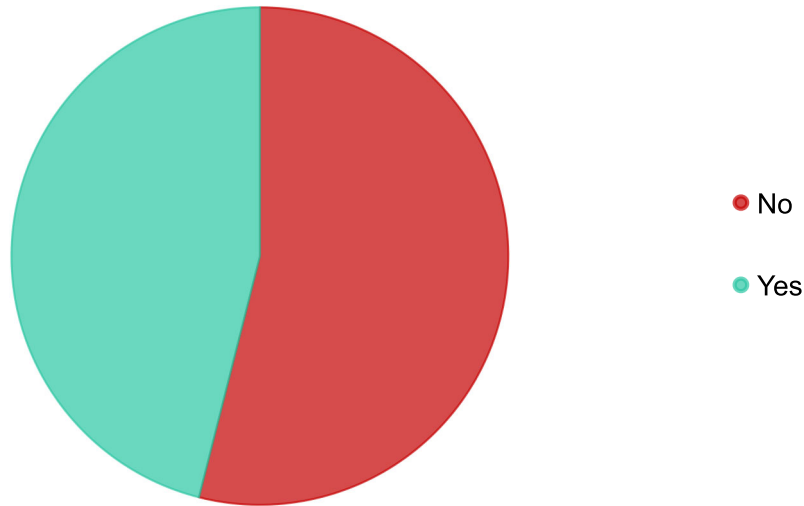


# SRLN Law Library Self Help Survey 2023

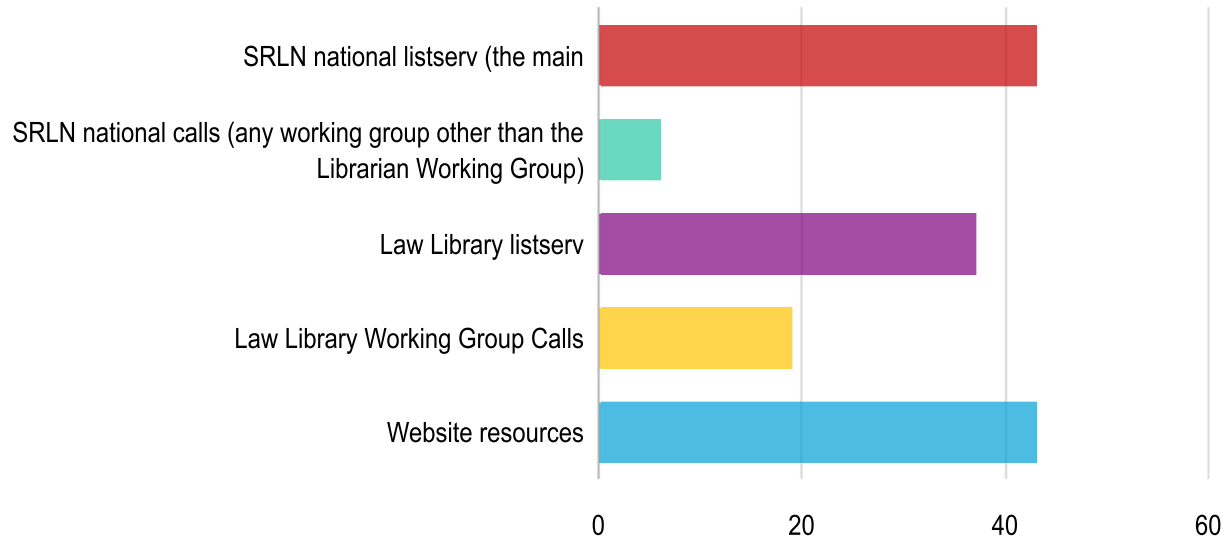
Do you participate in or use SRLN resources in any way?



Answers	Count	Percentage
No	82	51.9%
Yes	70	44.3%

Answered: 152 Skipped: 6

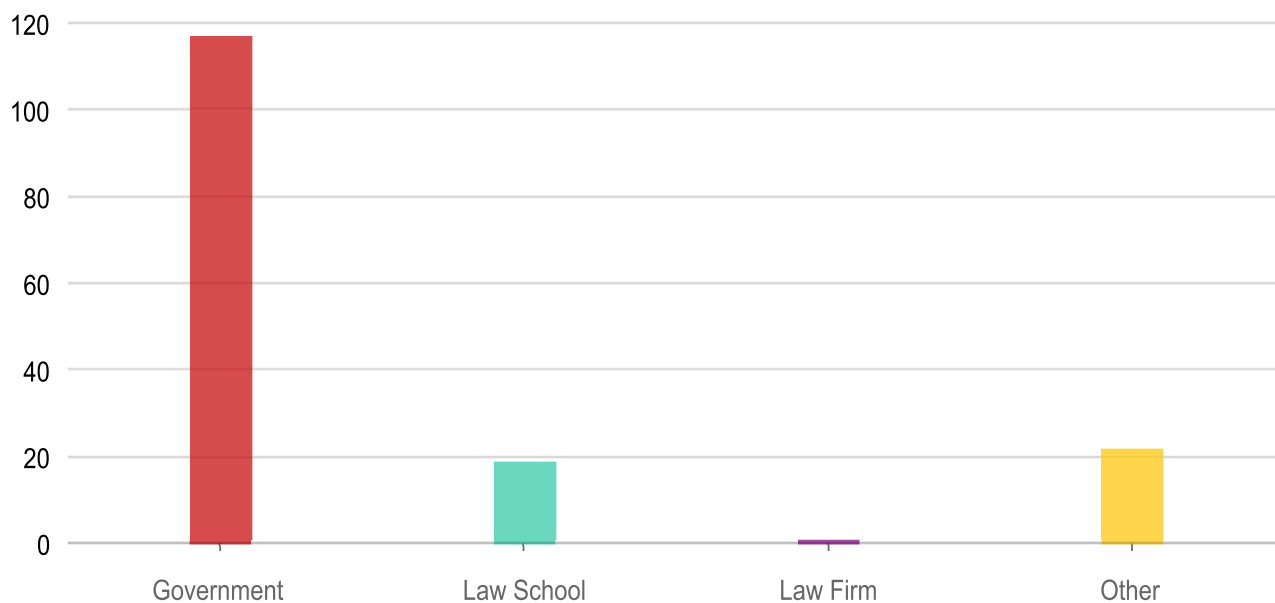
Select all that apply:



Answers	Count	Percentage
SRLN national listserv (the main listserv)	43	27.22%
SRLN national calls (any working group other than the Librarian Working Group)	6	3.8%
Law Library listserv	37	23.42%
Law Library Working Group Calls	19	12.03%
Website resources	43	27.22%

Answered: 70 Skipped: 88

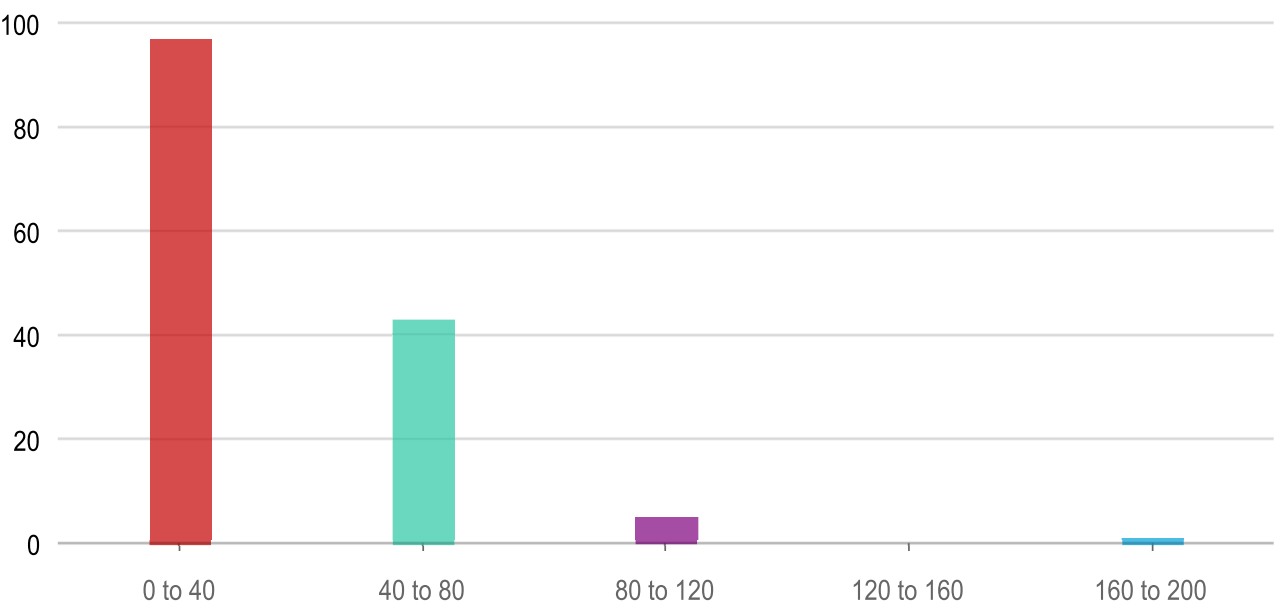
#### 4. How would you characterize your library?



Answers	Count	Percentage
Government	117	74.05%
Law School	19	12.03%
Law Firm	1	0.63%
Other	22	13.92%

Answered: 155
 Skipped: 3

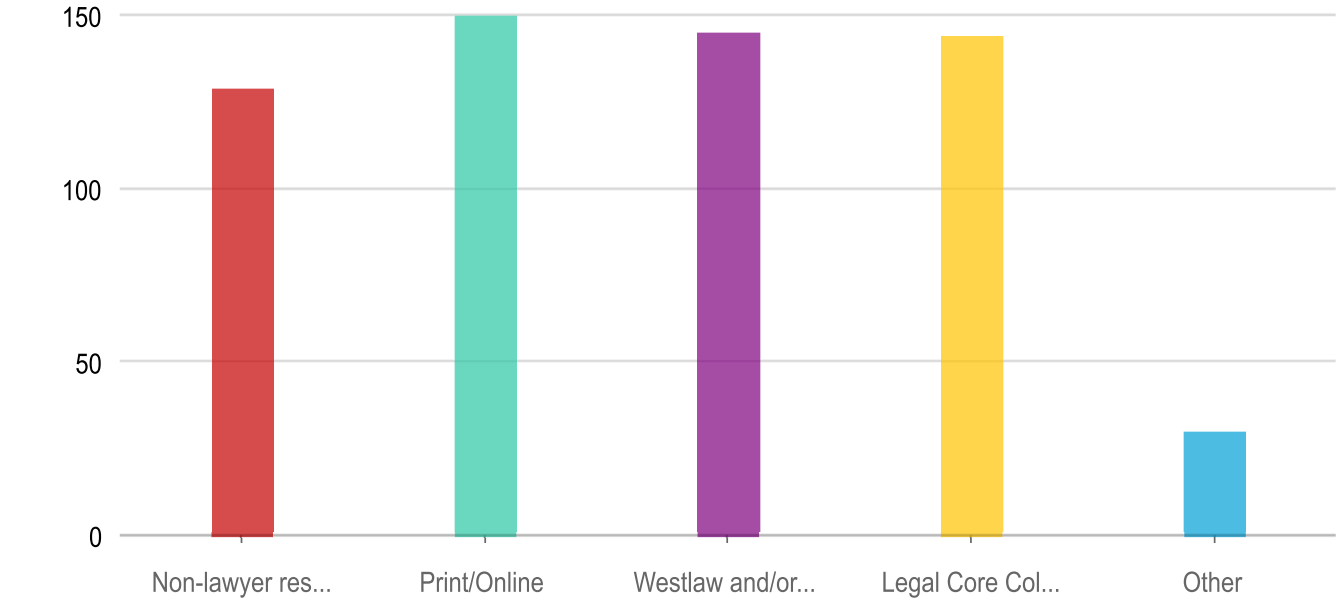
5. How many public law libraries do you know of (or does your organization ha...



Stats	Value
Min.	0
Max.	200
Avg.	29.54794520547945
Sum.	4,314

Answered: 146
 Skipped: 12

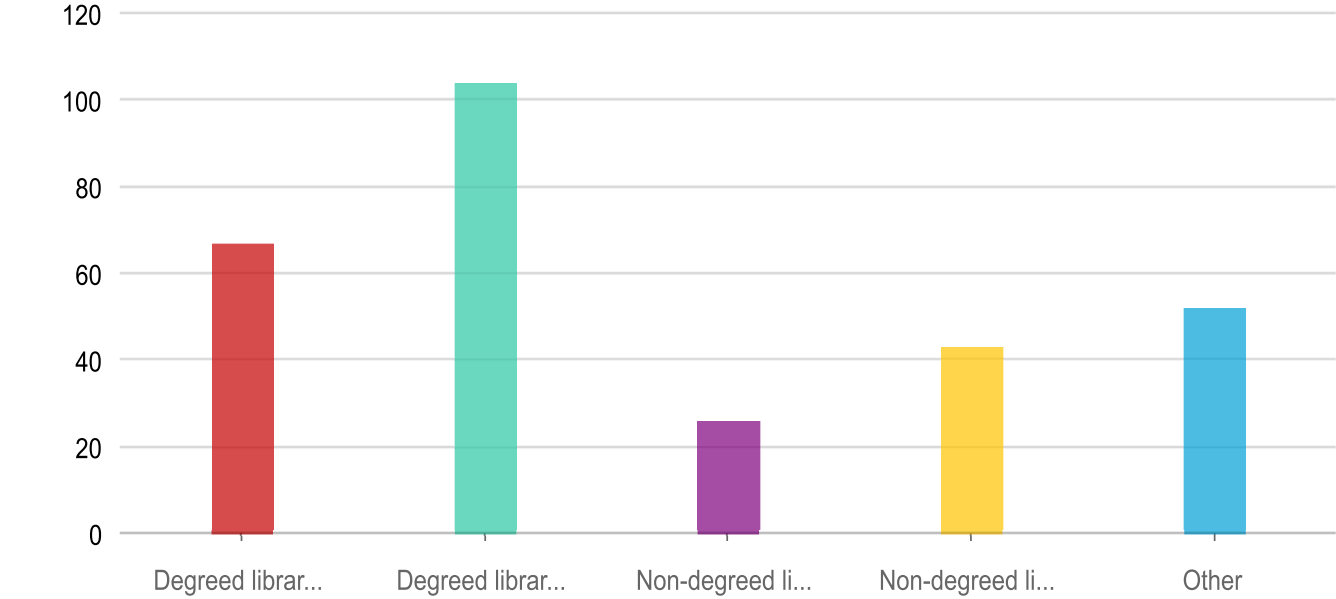
7. What is included in your basic legal collection?



Answers	Count	Percentage
Non-lawyer resources	129	81.65%
Print/Online	150	94.94%
Westlaw and/or Lexis	145	91.77%
Legal Core Collection (State or Federal)	144	91.14%
Other	30	18.99%

Answered: 154 Skipped: 4

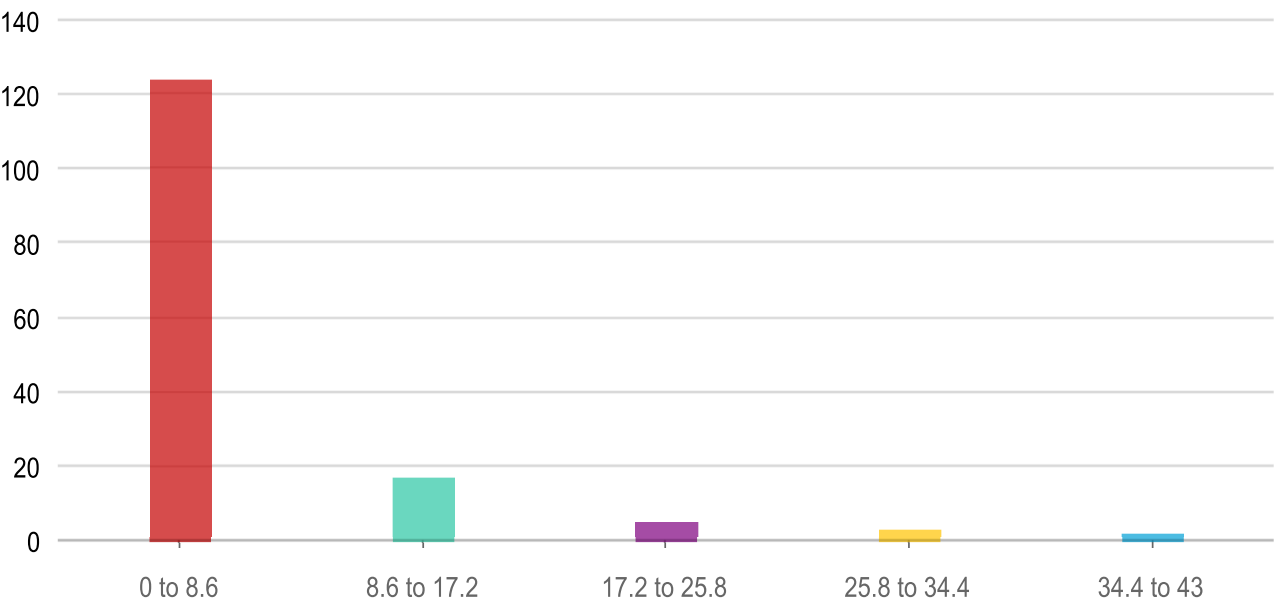
8. How is your staff comprised?



Answers	Count	Percentage
Degreed librarian(s) with law degree	67	42.41%
Degreed librarian(s) without law degree	104	65.82%
Non-degreed librarians with law degree	26	16.46%
Non-degreed librarians without law degree	43	27.22%
Other	52	32.91%

Answered: 153
 Skipped: 5

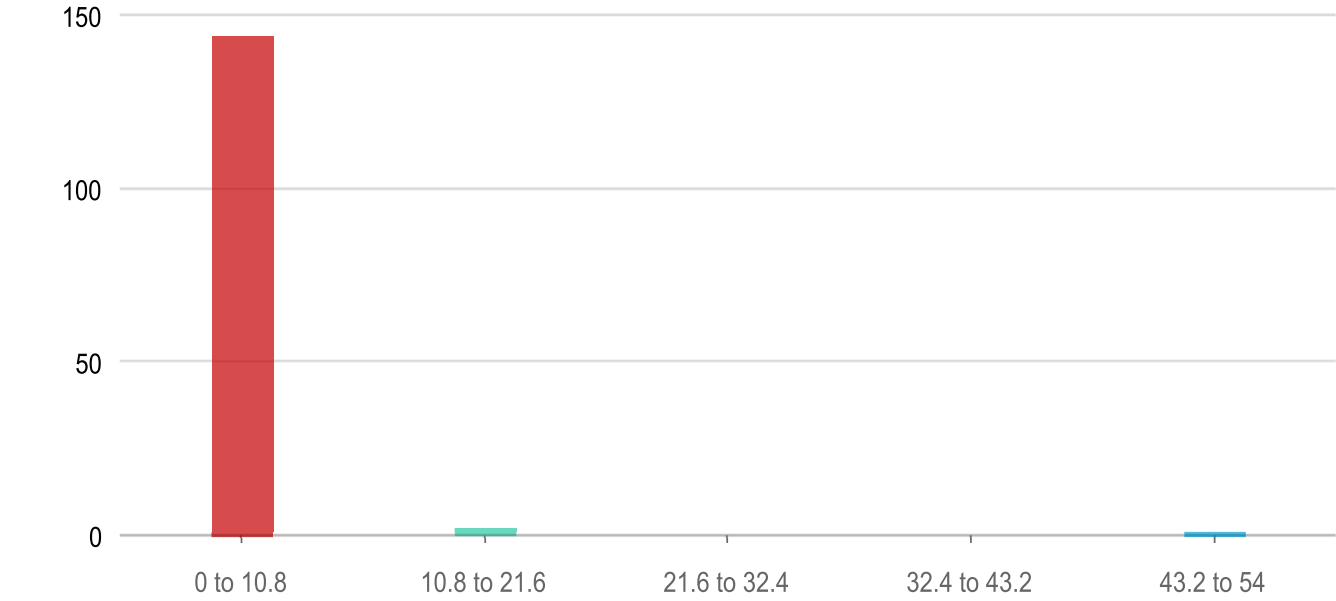
9a. How many full-time employees do you have?



Stats	Value
Min.	0
Max.	43
Avg.	5.569536423841059
Sum.	841

Answered: 151
 Skipped: 7

9b. How many part-time employees do you have?



Stats	Value
Min.	0
Max.	54
Avg.	2
Sum.	237

Answered: 147 Skipped: 11

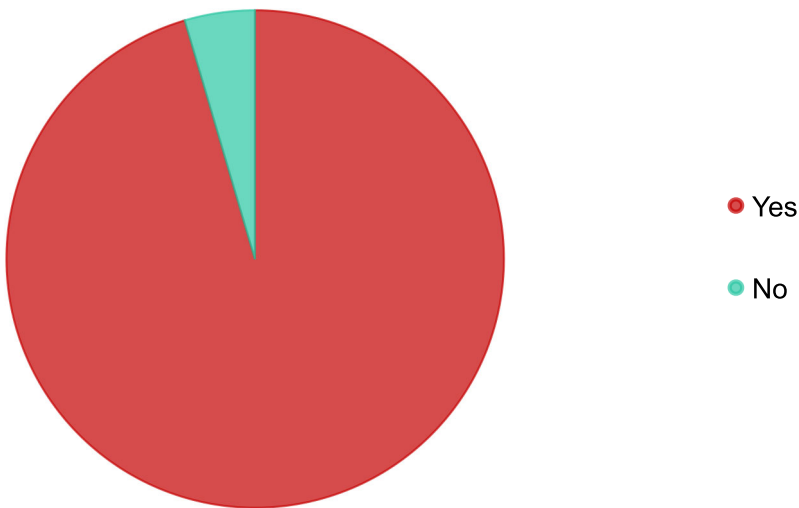
10. How many volunteers do you have?



Response	Count
0	122
1	13
Varies	1
none	1
Attorneys for clinics	1
60 - but they are volunteer lawyers for our lawyer in the library program only	1
50 - 75	1
3	1
2	1
10-20	1
10	1

Answered: 144
 Skipped: 14

11. Is your library open to the public?



Answers	Count	Percentage
Yes	147	93.04%

## What are the hours?

1PM-4PM 9AM-12PM 8-12 change. Mondays A.M.-1:00 9:00am (free 8:30am-4:00pm -4pm regular hours. semester depending Thurs: night 12-6 seasonally am-3 4:30pm. Typically August) consistent on-site 8:00-4:00 4:00 5pm; 9am-4pm varies Wed availability 12-1 building attorney/client 4:30pm; 9am-5pm Sunday 7:30 interns 7:30am-5:30pm 12:00 9:00-4:00 Tuesday am-5:30 2024); 5:00 pm; Saturday: 8:00-4:30 4 all. Sat 5 Mon Note: "open 12-5 9am-7pm P.M.-4:30 T/Th public conferences. state 1 F; 9-4 open. 4:30pm 7 6 Unstaffed: volunteers (expected Mon-Fri Fri; days Fridays houses 8:30am holidays Fri. 8am M-TH Fri 9:00 8am-5pm 7:30am 6pm excluding physical House weekend 8-5. Kent: Thursday Courthouse 8-4:30 12 M-F 4:30 8:30-4:30 6pm 9:30 9am phone Mon-Thurs 6pm. 12-8 Seattle: AM-4:30 8:00am am-8 open 8 8:00 Friday 9 8:30 9am-6pm public" 9a-5p (closed Sun noon vary pm Monday-Friday 8-5 Monday 8:30 9-4:30 8-4 2p-7p PM. Senate working Saturday 10 July hours 3:30pm services Wednesday e-mail Saturdays irregular 10-7 2:30 virtual; 8:00am-4:30pm rebuilt (but 9:00-4:30 Monday-Thursday Thursday: 8am-8pm Closed 9:00-6:00pm; 4:00pm Sa Summer/Winter Semester: esp. Weekdays 2 8:15 completion librarian 3:00 8am-9:30pm session. Thursdays 5:00pm 1:00 Monday-Friday: business Mon-Thur 10a-5p Fri-Sun Friday; Fall Th; 1p-4p 9am-8pm; 10-1:00pm 11am-7pm; T&W Mon. 11am-5pm; are: only; Tues 9-2 (https://law-drake.libcal.com) (Staff unstaffed) serve) 10am-2pm M&TH

### Response

### Count

M-F, 8:30 - 4:30

5

Monday-Friday, 9 AM - 4:45 PM

3

Monday - Friday, 8:30am - 4:30pm

3

8-5, M-F

3

8-5

3

Mon - Fri 9am to 5pm

2

M-F, 9-5

2

M-F 8-5

2

Library is open when the courthouse is open.

2

Courthouse hours

2

8-4:30

2

8:30 a.m. - 4:30 p.m.

2



8:00am-4:30pm	2
8:00-4:30	2
When the courthouse is open. When not in use for attorney/client conferences.	1
Weekdays 9a-5p	1
Vary throughout the year	1
Unstaffed: Monday - Friday, 8:30am - 4:30pm; Staffed: Every other Wednesday, 9:30am - 3:30pm	1
Unstaffed: Monday - Friday, 8:30am - 4:30pm. Staffed: Every other Wednesday, 9:30am - 3:30pm	1
Typically 8-5, but the building that houses the library is currently being rebuilt (expected completion Fall 2024); public requests are currently taken by phone or e-mail at this time	1
Semester: M-F 7:30 AM - 6PM, Sunday 12 PM - 6 PM (but no librarian available); Summer/Winter Break: M-F, 8-5	1
Seattle: 8:30-4:30 Monday thru Friday; Kent: 9-4:30 Closed 12-1 Monday thru Friday	1
Note: "open to the public" but services are virtual; we do not have a physical library at all. Hours vary seasonally based on availability of interns and volunteers but we are working towards consistent hours, esp. outside of business hours	1
MWF 10a-5p, T/Th 2p-7p, Saturday 1p-4p (Closed Saturdays in July and August)	1
M-Th 8am-9:30pm, F 8am-5pm, Sat 9am-5pm, Sun noon-8pm	1
M-TH 8 am-8 pm; F 8 am-5:30 pm, Sa 10 am-3 pm, Su 12-8 pm ( <a href="https://law-drake.libcal.com">https://law-drake.libcal.com</a> )	1
Mon-Thurs 12-6, Sun 12-5	1
Mon-Thur 9am-8pm; Fri-Sun, 9am-6pm	1
Mon-Fri, 9-5pm	1
Monday-Thursday, 7:30am-5:30pm	1
Monday-Thursday 9:00-6:00pm; Friday 10-1:00pm	1
Mondays - Fridays, 8:00am - 4:30pm	1
Monday-Friday: 9:30 A.M.-1:00 P.M. and 2:30 P.M.-4:30 P.M.	1
Monday-Friday, 9 AM - 4:30 PM.	1
Monday-Friday, 9 AM - 4:30 PM	1

Monday-Friday 8:30 AM to 5:00 PM	1
Monday-Friday 8:00am-4:30pm	1
Monday-Friday 8:00 a.m. - 5:00 p.m. and irregular night and weekend hours when the House or Senate is session.	1
Monday-Friday 8:30 AM-4:30 PM	1
Monday-Friday 8:00 AM - 4:30 PM	1
Monday, Tuesday, Wednesday, and Friday, 8:30am - 4:30pm	1
Monday through Wednesday, 9am-7pm, Thursday through Friday, 9am-5pm	1
Monday through Friday, 8:30 a.m. to 4:30 p.m.	1
Monday through Friday 8 AM - 12 PM and 1 PM - 5 PM	1
Monday - Thursday: 8am - 6pm. Friday: 8am - 5pm	1
Monday – Thursday: 10 am – 8 pm; Friday: 10 am – 4 pm; Saturday: 10 am – 2 pm	1
Monday - Thursday 9:00 am to 5:00 pm	1
Monday - Friday, 9:00am - 4:00pm (Staff on-site on Thursdays only; All other days unstaffed)	1
Monday - Friday, 9:00 am - 5:00 pm	1
Monday - Friday, 9 a.m. to Noon, 1 p.m. to 4 p.m.	1
Monday - Friday, 8:30am-4:00pm	1
Monday - Friday 9:00 a.m. - 5:00 p.m. unless courthouse hours change.	1
Mon, Wed, Fri: 11am-5pm; Tues, Thurs: 11am-7pm; Saturday: 10am-2pm	1
Mon - Fri. 8:00am - 5:00pm	1
M-F, except holidays, 9-4	1
M-F, 8am-5pm	1
M-F, 8:30-4:30	1
M-F 9:00-4:00	1
M-F 8:30 am - 4:30 pm	1
M-F 8:30 a.m. - 5 p.m.	1

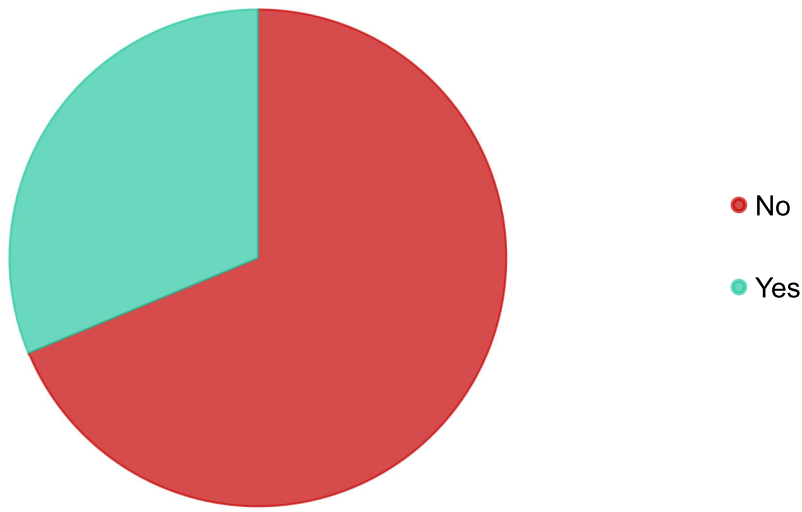
M-F 8:00-4:00	1
M&TH 8-5, T&W 10-7, F 8-12	1
M - Th, 7:30am - 5pm; F 7:30am -4pm	1
It varies depending on the time of the year: <a href="https://law.marquette.edu/law-library/library-service-hours">https://law.marquette.edu/law-library/library-service-hours</a>	1
During the regular semester they are: Monday - Friday 8 am - 7 pm; Saturday & Sunday 10 am - 6 pm	1
Currently, we are open 8-5.	1
Courthouse hours.	1
Academic year M-Thurs 8am-7pm, Friday 8am-5pm, Sat 9am-5pm; summer M-F 9am-5pm	1
9AM-12PM, 1PM-4PM	1
9-5 Monday-Friday	1
9-5	1
9-4:30	1
9-4	1
9-2 M-F	1
9:30am-4:30pm Monday-Friday	1
9:30 AM to 1:00 PM	1
9:00am-4:30pm	1
9:00-4:45	1
9:00-4:30, M-F	1
9:00-4:30 M-F	1
9:00 a.m. to 3:00 p.m. M - F	1
9 to 4 M to F	1
9 AM to 4 PM Monday to Friday	1
9 AM - 4 PM; (closed 12 noon - 1 PM for lunch)	1
9 a.m. to 8 p.m. M-F	1

8am-8pm	1
8am-5pm M-F, no state holidays	1
8am-4:30pm M,W,F; 8am-9pm Tu,Th; 9am-4pm Sat	1
8am - 6pm	1
8am - 5pm (free notary services 8am-4:30pm)	1
8am - 430p	1
8-5 Mon. - Fri.	1
8-5 M-F	1
8-4:30 Monday through Friday	1
8-4	1
8:30am-4:30pm M, T, Th, F and 8:30am-7:00pm W	1
8:30am - 5pm	1
8:30a-4:30p	1
8:30-5:00	1
8:30-4:30 Monday through Friday	1
8:30-4:30 M-F	1
8:30-4	1
8:30 AM-4:30 PM, M-F	1
8:30 am - 5:00 pm; M-F	1
8:30 am - 4:30 pm	1
8:30 a.m. - 4:30 p.m., Monday - Friday	1
8:30 - noon and 1 - 4:30	1
8:30 - 6:00 Mon - Fri; 9:00 - 5:00 Sat	1
8:30 - 4:30 M-F	1
8:15 am to 4:00 pm Monday through Thursday; 8:15 am to 12:00 pm on Friday	1

8:00 am to 4:30 pm Monday through Friday	1
8:00 AM - 5:00 PM Monday through Friday except State and Federal Holidays	1
8:00 am - 5:00 pm	1
8:00 am - 4:30 pm	1
8:00 a.m. to 4:30 p.m. Monday through Friday, excluding state holidays	1
8:00 a.m. - 5:00 p.m. Monday - Saturday	1
8:00 a.m. - 5:00 p.m. M-F	1
8:00 - 5:00, Monday - Friday	1
8:00 - 5:00	1
8 am - 5 pm	1
8 a.m. to 4:30 p.m. M-F, following the Fairfax Circuit Court schedule	1
7:45am - 4:30pm M-F, excluding state holidays	1
10am-4pm	1
10-4:30	1
10:30am-4pm M-F (assistance available), 8am-8pm Sun-Sat (self serve)	1
0830-1600	1

Answered: 147
 Skipped: 11

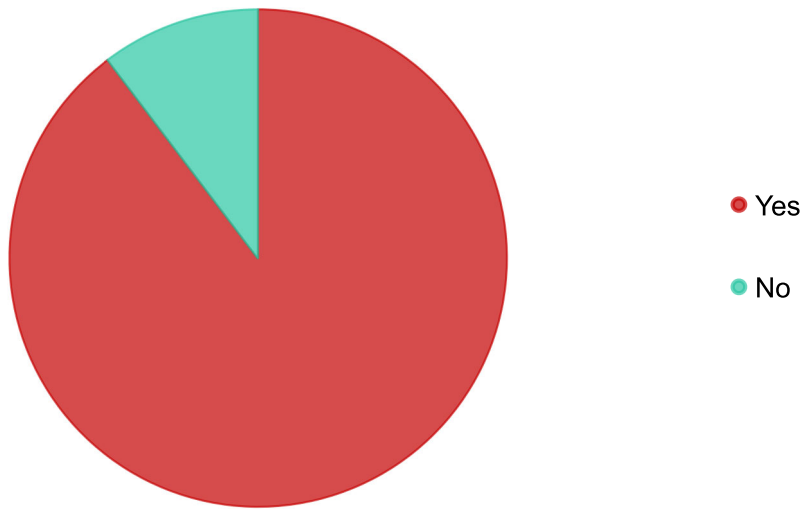
Are appointments available?



Answers	Count	Percentage
No	99	62.66%
Yes	45	28.48%

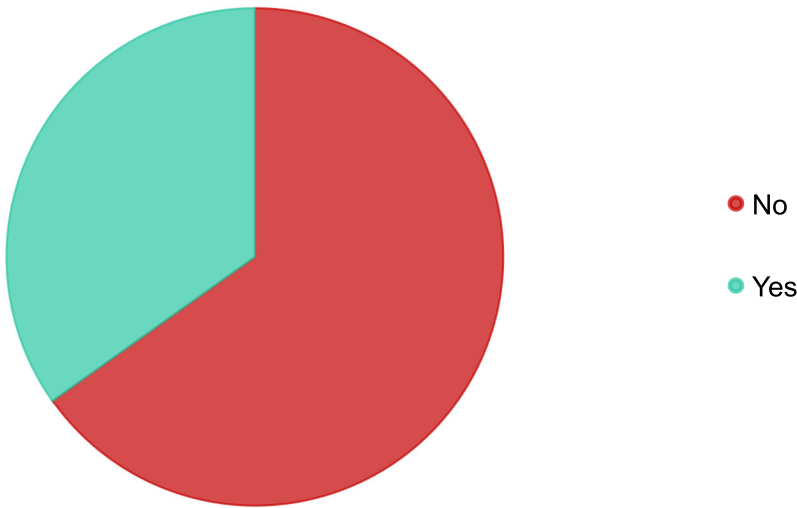
Answered: 144 Skipped: 14

12. Do you provide services to self-represented litigants (SRLs)?



Answers	Count	Percentage
Yes	139	87.97%
No	16	10.13%

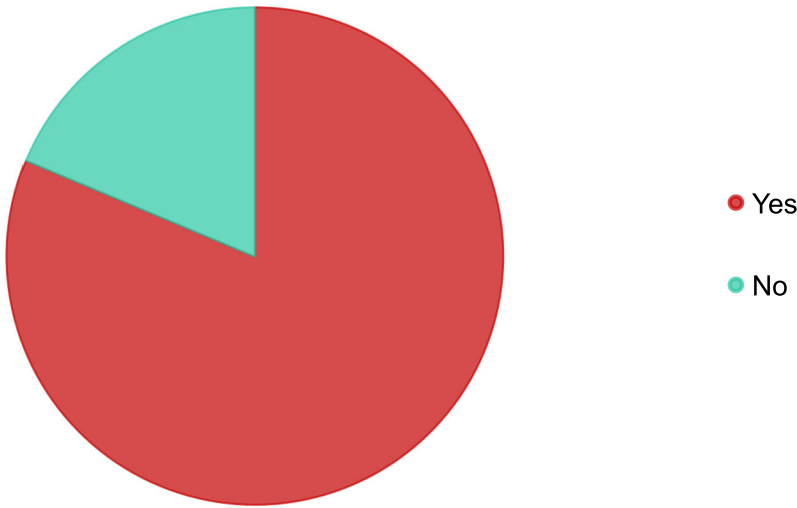
13. Does your library have a self-help center?



Answers	Count	Percentage
No	101	63.92%
Yes	54	34.18%

Answered: 155 Skipped: 3

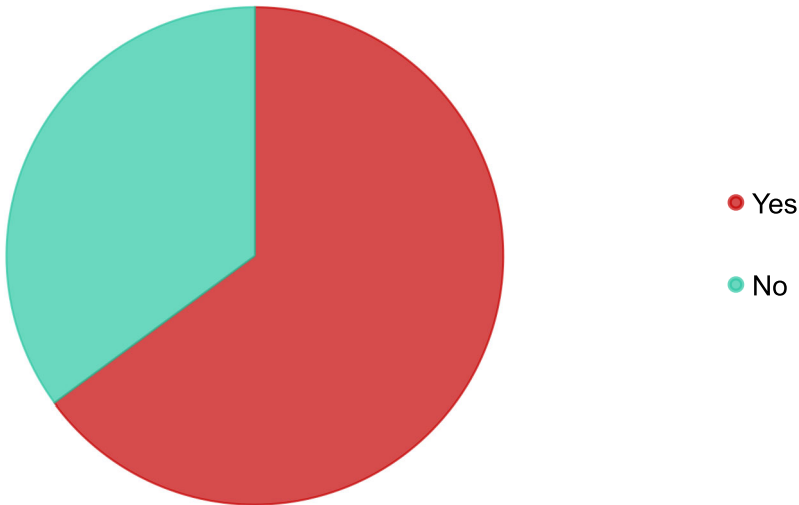
14. Does your staff provide one-on-one assistance to SRLs in locating and/or...



Answers	Count	Percentage
Yes	126	79.75%
No	29	18.35%

Answered: 155
 Skipped: 3

15. Does your library produce curated content on a webpage or handout that...

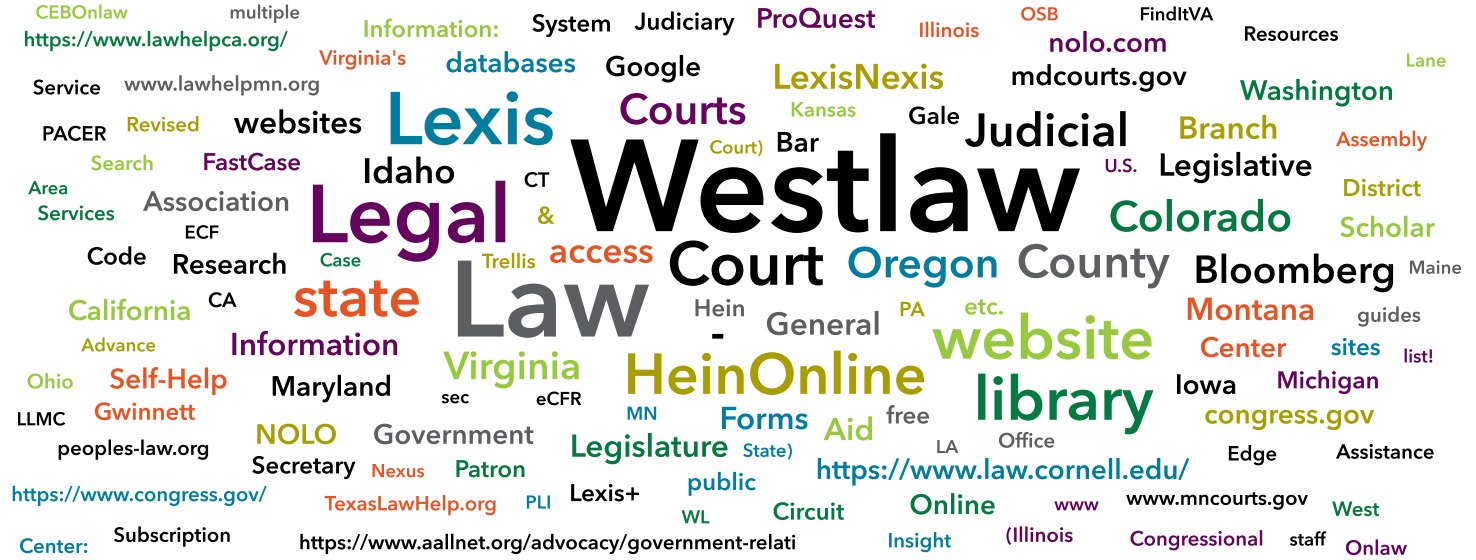


Answers	Count	Percentage
Yes	100	63.29%
No	54	34.18%

Answered: 154
 Skipped: 4

What legal website(s) do you frequently use?





<a href="http://www.courts.ca.gov">www.courts.ca.gov</a> <a href="http://www.sdcourt.ca.gov">www.sdcourt.ca.gov</a> <a href="https://www.casd.uscourts.gov/">https://www.casd.uscourts.gov/</a> <a href="https://www.courts.ca.gov/4dca.htm">https://www.courts.ca.gov/4dca.htm</a> <a href="https://leginfo.legislature.ca.gov/faces/codes.xhtml">https://leginfo.legislature.ca.gov/faces/codes.xhtml</a> <a href="https://www.courts.ca.gov/opinions.htm">https://www.courts.ca.gov/opinions.htm</a> <a href="https://govt.westlaw.com/calregs/Index?transitionType=Default&amp;contextData=%28sc.Default%29">https://govt.westlaw.com/calregs/Index?transitionType=Default&amp;contextData=%28sc.Default%29</a> <a href="https://www.congress.gov/">https://www.congress.gov/</a> <a href="https://www.law.cornell.edu/uscode/text">https://www.law.cornell.edu/uscode/text</a> <a href="https://www.govinfo.gov/app/collection/cfr">https://www.govinfo.gov/app/collection/cfr</a> <a href="https://www.lawhelpca.org/">https://www.lawhelpca.org/</a>	1
<a href="http://www.canlii.org">www.canlii.org</a> <a href="http://www.bclaws.gov.bc.ca">www.bclaws.gov.bc.ca</a> <a href="http://www.bccourts.ca">www.bccourts.ca</a> <a href="http://www.clicklaw.bc.ca">www.clicklaw.bc.ca</a> <a href="https://laws-lois.justice.gc.ca/en">https://laws-lois.justice.gc.ca/en</a> <a href="http://www.leg.bc.ca">www.leg.bc.ca</a> <a href="http://www.parl.ca/legisinfo/">www.parl.ca/legisinfo/</a> <a href="https://family.legalaid.bc.ca/">https://family.legalaid.bc.ca/</a> <a href="https://clasbc.net/">https://clasbc.net/</a> <a href="http://www.nidus.ca">www.nidus.ca</a>	1
<a href="http://Westlaw.com">Westlaw.com</a> <a href="http://Lexis.com">Lexis.com</a> <a href="http://mdcourts.gov">mdcourts.gov</a> <a href="http://Peoples-law.org">Peoples-law.org</a> <a href="https://library.municode.com/md/Prince_George's_County">https://library.municode.com/md/Prince_George's_County</a> <a href="https://scra.dmdc.osd.mil/">https://scra.dmdc.osd.mil/</a> <a href="http://ndlandrec.net">http://ndlandrec.net</a> <a href="http://www.mdlab.org">www.mdlab.org</a> <a href="http://www.mvslaw.org">www.mvslaw.org</a> <a href="#">Maryland Property Search</a> <a href="#">Maryland Judiciary Case Search</a> <a href="#">SASI-CALC</a> <a href="#">COMAR</a>	1
Westlaw, LexisNexis mdcourts.gov	1
Westlaw, Lexis, FindItVA	1
Westlaw, Lexis, Bloomberg, Hein Online	1
Westlaw, Lexis, Bloomberg Law, Google Scholar	1
Westlaw, HeinOnline, CEBOnlaw, Bloomberg Law, FastCase, Lexis Advance, Lexis Nexus Digital Library, Lexis Plus, Trellis, Nolo Legal Information Reference Center, Dissomaster, Essential Forms	1
Westlaw, Hein, Alaska legislature for legislative material	1
Westlaw People's Law Library of Iowa Iowa Legal Aid Iowa State Bar Association Iowa General Assembly	1
Westlaw Lexis <a href="https://delcode.delaware.gov/">https://delcode.delaware.gov/</a>	1
Westlaw Public Patron Access subscription, Idaho Court Assistance Office ( <a href="https://courtselfhelp.idaho.gov/">https://courtselfhelp.idaho.gov/</a> ), Idaho Judicial Branch ( <a href="https://isc.idaho.gov/">https://isc.idaho.gov/</a> ), Idaho ECF ( <a href="https://icourt.idaho.gov/">https://icourt.idaho.gov/</a> )	1
Westlaw Precision, Lexis+, Bloomberg Law, HeinOnline, ProQuest Congressional, ProQuest Insight databases, etc.	1
Westlaw Patron Access, Idaho Legislature - <a href="http://legislature.idaho.gov">legislature.idaho.gov</a> ; Idaho Judicial Branch - <a href="http://isc.idaho.gov">isc.idaho.gov</a> ; Idaho Court Assistance & Self Help Center - <a href="http://courtselfhelp.idaho.gov">courtselfhelp.idaho.gov</a>	1
Westlaw LexisAdvance HeinOnline LLMC National Consumer Law Center StateNet Maine Municipal Association Nolo.com NCSL.org	1
Westlaw HeinOnline Gwinnett County Courts website - <a href="https://www.gwinnettcourts.com/">https://www.gwinnettcourts.com/</a> Gwinnett Family Law Clinic - <a href="https://gwinnettflc.atlantalegalaid.org/">https://gwinnettflc.atlantalegalaid.org/</a> reSearchGA - <a href="https://researchga.tylerhost.net/CourtRecordsSearch/Home#!/home">https://researchga.tylerhost.net/CourtRecordsSearch/Home#!/home</a>	1
West	1

We have a license for the public that provides access to Westlaw primary resources and KeyCite. We have assisted Kansas Courts with setting up online domestic violence protection orders.	1
washingtonlawhelp.org courts.wa.gov clark.wa.gov wa-probate.com	1
Washington Law Help Washington State Legislature Revised Code of Washington	1
Virginia Judiciary Website ( <a href="https://www.vacourts.gov/">https://www.vacourts.gov/</a> ); Virginia's Legislative Information System ( <a href="https://lis.virginia.gov/">https://lis.virginia.gov/</a> ); HeinOnline and Westlaw Edge	1
Virginia Judicial System, Fairfax courts' websites, Virginia Legislative Information Service (LIS), etc	1
TexasLawHelp.org; really too many to list!	1
State government websites, other law library libguides and research guides.	1
So many listed here and in our research guides above <a href="https://calcountylawlib.libguides.com/sfll_links">https://calcountylawlib.libguides.com/sfll_links</a>	1
See our "Services" page: <a href="http://mdcll.org/services.html">http://mdcll.org/services.html</a>	1
Sacramento Law Library California Courts	1
Peoples Law Library of Maryland	1
OSCN.net OKLAW.org OKBAR.org	1
oregonlegislature.gov sos.oregon.gov congress.gov supremecourt.gov Lexis Westlaw Bloomberg ProQuest Congressional ProQuest Legislative Insight HeinOnline Oregon BarBooks	1
ONLAW, Lexis/Nexis	1
Nebraska's Online Legal Self-Help Center: <a href="https://supremecourt.nebraska.gov/self-help">https://supremecourt.nebraska.gov/self-help</a> Nebraska Free Legal Answers: <a href="https://ne.freelegalanswers.org/">https://ne.freelegalanswers.org/</a> Legal Aid of Nebraska: <a href="https://www.legalaidofnebraska.org/how-we-help/walk-in-centers/">https://www.legalaidofnebraska.org/how-we-help/walk-in-centers/</a> Cornell's Legal Information Institute: <a href="https://www.law.cornell.edu/">https://www.law.cornell.edu/</a>	1
Montana Judiciary, Montana Legislature, Montana Secretary of State, Montana Attorney General, Montana Legal Services Association, LexisNexis, Westlaw, HeinOnline	1
mncourts.gov lawhelpmn.org	1
MN courts, West Law	1
Michigan Legislature website & Michigan Courts	1
mdcourts.gov mdcourts.gov/lawlib peoples-law.org mdlab.org law.cornell.edu/wex Nolo.com PACER HeinOnline thedailyrecord.com/maryland-family-law/ LexisNexis Westlaw	1
LexisNexis, Westlaw, our own website	1

Lexis+ Westlaw Edge <a href="http://public.leginfo.state.ny.us/lawssrch.cgi?NVLWO">http://public.leginfo.state.ny.us/lawssrch.cgi?NVLWO</a> : <a href="https://dos.ny.gov/system/files/documents/2022/01/Constitution-January-1-2022.pdf">https://dos.ny.gov/system/files/documents/2022/01/Constitution-January-1-2022.pdf</a> <a href="https://govt.westlaw.com/nycrr/Index?transitionType=Default&amp;contextData=(sc.Default)">https://govt.westlaw.com/nycrr/Index?transitionType=Default&amp;contextData=(sc.Default)</a> <a href="https://govt.westlaw.com/nyreg/Browse/Home/NewYork/NewYorkStateRegister">https://govt.westlaw.com/nyreg/Browse/Home/NewYork/NewYorkStateRegister</a> <a href="https://govt.westlaw.com/nyofficial/">https://govt.westlaw.com/nyofficial/</a> <a href="https://www.nycourts.gov/reporter/slip-service.shtml">https://www.nycourts.gov/reporter/slip-service.shtml</a> <a href="https://iapps.courts.state.ny.us/webcivil/ecourtsMain">https://iapps.courts.state.ny.us/webcivil/ecourtsMain</a> <a href="https://www.courtlistener.com/recap/">https://www.courtlistener.com/recap/</a> <a href="https://ucsils.nycourts.gov/uhtbin/cgiisirs/?ps=lt4mLBbxfn/NY_UCS_OCA/X/60/76/X">https://ucsils.nycourts.gov/uhtbin/cgiisirs/?ps=lt4mLBbxfn/NY_UCS_OCA/X/60/76/X</a> <a href="https://www.nycourts.gov/reporter/research.shtml">https://www.nycourts.gov/reporter/research.shtml</a> <a href="https://guides.brooklaw.edu/c.php?g=330889&amp;p=2222026">https://guides.brooklaw.edu/c.php?g=330889&amp;p=2222026</a> <a href="https://sara.brooklaw.edu/">https://sara.brooklaw.edu/</a> <a href="https://www.nycourts.gov/judges/cji/index.shtml">https://www.nycourts.gov/judges/cji/index.shtml</a>	1
Lexis, WL, BLaw, Hein	1
Lexis, Westlaw, HeinOnline, Fastcase, govinfo.gov, Congress.gov, eCFR, FederalRegister.gov, Ohio Legislature's website, Ohio Supreme Court website	1
Lexis & Westlaw	1
Legal Aid/Oregon Law Help, Oregon State Bar, <a href="https://www.courts.oregon.gov/">https://www.courts.oregon.gov/</a> , Lane County Bar Association, <a href="https://oregoncivpro.com/">https://oregoncivpro.com/</a> , Oregon Judicial Department, <a href="https://oregon.public.law/statutes/">https://oregon.public.law/statutes/</a>	1
<a href="http://le.utah.gov">le.utah.gov</a> ;	1
<a href="http://law.cornell.edu">law.cornell.edu</a> <a href="http://nolo.com">nolo.com</a> <a href="http://courts.delaware.gov">courts.delaware.gov</a> <a href="http://delegalhelplink.org">delegalhelplink.org</a> <a href="http://lscd.com">lscd.com</a>	1
Law Library of Congress	1
Kansas Legal Services	1
Justia, Internet Archive, Nolo Press, court sites, and Court Listener	1
Jenkins Law Library PA Law Help PA General Assembly Westlaw LexisNexis	1
Illinois Legal Aid Online Illinois Standardized State Court Forms Kane County Circuit Clerks Office KaneCourt.org	1
<a href="https://www.wicourts.gov/">https://www.wicourts.gov/</a> <a href="https://www.wisbar.org/Pages/default.aspx">https://www.wisbar.org/Pages/default.aspx</a> <a href="https://legis.wisconsin.gov/">https://legis.wisconsin.gov/</a> <a href="https://courts.countyofdane.com/">https://courts.countyofdane.com/</a> <a href="https://county.milwaukee.gov/EN/Courts">https://county.milwaukee.gov/EN/Courts</a> <a href="https://docs.legis.wisconsin.gov/">https://docs.legis.wisconsin.gov/</a>	1
<a href="https://www.washingtonlawhelp.org/">https://www.washingtonlawhelp.org/</a> <a href="https://www.kingcountyprobates.com/">https://www.kingcountyprobates.com/</a> <a href="https://www.wa-probate.com/">https://www.wa-probate.com/</a>	1
<a href="https://www.texaslawhelp.org">https://www.texaslawhelp.org</a> ; <a href="https://www.tarrantcountytx.gov/en/law-library/forms.html">https://www.tarrantcountytx.gov/en/law-library/forms.html</a> ; <a href="https://www.sll.texas.gov/">https://www.sll.texas.gov/</a> ; <a href="https://lawlibrary.traviscountytx.gov/">https://lawlibrary.traviscountytx.gov/</a> ; <a href="https://www.txcourts.gov/">https://www.txcourts.gov/</a> ; <a href="https://www.texascourthelp.org/">https://www.texascourthelp.org/</a>	1
<a href="https://www.peoples-law.org/">https://www.peoples-law.org/</a> <a href="http://www.nolo.com">www.nolo.com</a>	1
<a href="https://www.peoples-law.org/">https://www.peoples-law.org/</a> <a href="https://www.mdcourts.gov/courthelp">https://www.mdcourts.gov/courthelp</a>	1

<a href="https://www.ndcourts.gov/legal-self-help">https://www.ndcourts.gov/legal-self-help</a> <a href="https://www.loc.gov/research-centers/law-library-of-congress/about-this-research-center/">https://www.loc.gov/research-centers/law-library-of-congress/about-this-research-center/</a> <a href="https://www.congress.gov/">https://www.congress.gov/</a> <a href="https://www.law.cornell.edu/">https://www.law.cornell.edu/</a> <a href="https://www.ndcourts.gov/legal-resources/rules">https://www.ndcourts.gov/legal-resources/rules</a> <a href="https://www.ndlegis.gov/general-information/north-dakota-century-code/index.html">https://www.ndlegis.gov/general-information/north-dakota-century-code/index.html</a>	1
<a href="https://www.mass.gov/massachusetts-law-about">https://www.mass.gov/massachusetts-law-about</a> <a href="https://www.masslegalhelp.org/">https://www.masslegalhelp.org/</a>	1
<a href="https://www.illinoislegalaid.org/">https://www.illinoislegalaid.org/</a> <a href="https://www.circuitclerkofwillcounty.com/">https://www.circuitclerkofwillcounty.com/</a> <a href="https://pslegal.org/">https://pslegal.org/</a>	1
<a href="https://www.flcourts.gov/">https://www.flcourts.gov/</a> <a href="http://www.leg.state.fl.us/STATUTES/">http://www.leg.state.fl.us/STATUTES/</a> <a href="https://www.floridabar.org/rules/ctproc/">https://www.floridabar.org/rules/ctproc/</a> <a href="http://www.justia.com/">http://www.justia.com/</a> <a href="https://casetext.com/login">https://casetext.com/login</a> <a href="http://www.floridalawweekly.com/flwonline/">http://www.floridalawweekly.com/flwonline/</a>	1
<a href="https://www.courts.ca.gov/forms.htm">https://www.courts.ca.gov/forms.htm</a> (CA Courts); <a href="https://www.alameda.courts.ca.gov/">https://www.alameda.courts.ca.gov/</a> (Alameda Superior Court), Westlaw, Lexis, Onlaw, Trellis, Gale Legal Forms, CA Secretary of State, Sacramento County Law Library, San Diego County Law Library	1
<a href="https://www.courts.ca.gov/">https://www.courts.ca.gov/</a> <a href="https://www.tulare.courts.ca.gov/">https://www.tulare.courts.ca.gov/</a> <a href="https://saclaw.org/">https://saclaw.org/</a> <a href="https://www.lalawlibrary.org/">https://www.lalawlibrary.org/</a> Databases for Westlaw, CEB, and Lexis+.	1
<a href="https://www.azcourts.gov/">https://www.azcourts.gov/</a> <a href="https://superiorcourt.maricopa.gov/llrc/">https://superiorcourt.maricopa.gov/llrc/</a>	1
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<a href="https://selfhelp.courts.ca.gov/">https://selfhelp.courts.ca.gov/</a> ; <a href="https://libguides.law.ucla.edu/">https://libguides.law.ucla.edu/</a> ; others.	1
<a href="https://saclaw.org/">https://saclaw.org/</a> <a href="https://www.sdcourt.ca.gov/">https://www.sdcourt.ca.gov/</a> <a href="https://www.courts.ca.gov/">https://www.courts.ca.gov/</a> <a href="https://www.courts.ca.gov/4dca.htm">https://www.courts.ca.gov/4dca.htm</a> <a href="https://www.casd.uscourts.gov/">https://www.casd.uscourts.gov/</a> <a href="https://leginfo.legislature.ca.gov/faces/codes.xhtml">https://leginfo.legislature.ca.gov/faces/codes.xhtml</a> <a href="https://www.courts.ca.gov/opinions.htm">https://www.courts.ca.gov/opinions.htm</a> <a href="https://govt.westlaw.com/calregs/Index?transitionType=Default&amp;contextData=%28sc.Default%29">https://govt.westlaw.com/calregs/Index?transitionType=Default&amp;contextData=%28sc.Default%29</a> <a href="https://www.law.cornell.edu/uscode/text">https://www.law.cornell.edu/uscode/text</a> <a href="https://law.justia.com/">https://law.justia.com/</a> <a href="https://www.aallnet.org/advocacy/government-relations/online-legal-information/">https://www.aallnet.org/advocacy/government-relations/online-legal-information/</a> <a href="https://www.lawhelpca.org/">https://www.lawhelpca.org/</a>	1
<a href="https://peoples-law.org">https://peoples-law.org</a> <a href="https://sdat.dat.maryland.gov">https://sdat.dat.maryland.gov</a> <a href="https://mdcourts.gov">https://mdcourts.gov</a>	1
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<a href="https://mn.gov/law-library/">https://mn.gov/law-library/</a> <a href="http://www.mncourts.gov">www.mncourts.gov</a> <a href="http://www.lawhelpmn.org">www.lawhelpmn.org</a> <a href="http://www.revisor.mn.gov/pubs/">www.revisor.mn.gov/pubs/</a>	1
<a href="https://louisianalawhelp.org/">https://louisianalawhelp.org/</a> <a href="http://www.legis.la.gov/legis/LawSearch.aspx">http://www.legis.la.gov/legis/LawSearch.aspx</a> <a href="https://lasc.libguides.com/LEAP-resources">https://lasc.libguides.com/LEAP-resources</a> <a href="https://www.lsba.org/public/findlegalhelp/">https://www.lsba.org/public/findlegalhelp/</a> <a href="https://lasc.libguides.com/home">https://lasc.libguides.com/home</a>	1
<a href="https://law.marquette.edu/mvlc/get-legal-help/">https://law.marquette.edu/mvlc/get-legal-help/</a> ; <a href="http://wilawlibrary.gov/">http://wilawlibrary.gov/</a> ; <a href="http://wicourts.gov">http://wicourts.gov</a> ; <a href="https://www.milwaukeejusticecenter.org/">https://www.milwaukeejusticecenter.org/</a> ; <a href="http://govinfo.gov">govinfo.gov</a> ; <a href="https://docs.legis.wisconsin.gov">https://docs.legis.wisconsin.gov</a> ; and many others	1

<a href="https://gwinnettflc.atlantalegalaid.org/">https://gwinnettflc.atlantalegalaid.org/</a> <a href="https://southernjudicialcircuit.com/self-help-forms/">https://southernjudicialcircuit.com/self-help-forms/</a> <a href="https://atlantalegalaid.org/">https://atlantalegalaid.org/</a>	1
<a href="https://equaljustice.wy.gov/">https://equaljustice.wy.gov/</a>	1
<a href="https://baycoclerk.com/">https://baycoclerk.com/</a> <a href="https://www.jud14.flcourts.org/">https://www.jud14.flcourts.org/</a> <a href="https://www.flcourts.gov/">https://www.flcourts.gov/</a> <a href="https://www.flcourts.gov/Resources-Services/Office-of-Family-Courts/Family-Court-in-Florida/Family-Law-Forms?parentId=669505&amp;sort=form/number%20asc,%20form/date%20desc&amp;view=embed_custom&amp;searchtype=form&amp;limit=50&amp;query=&amp;offset=0">https://www.flcourts.gov/Resources-Services/Office-of-Family-Courts/Family-Court-in-Florida/Family-Law-Forms?parentId=669505&amp;sort=form/number%20asc,%20form/date%20desc&amp;view=embed_custom&amp;searchtype=form&amp;limit=50&amp;query=&amp;offset=0</a> <a href="https://www.floridabar.org/rules/ctproc/">https://www.floridabar.org/rules/ctproc/</a> <a href="https://www.nolo.com/">https://www.nolo.com/</a> <a href="https://www.findlaw.com/">https://www.findlaw.com/</a> <a href="https://www.floridabar.org/about/faq/what-we-do/#publicservice">https://www.floridabar.org/about/faq/what-we-do/#publicservice</a>	1
<a href="https://apps.leg.wa.gov/rcw/">https://apps.leg.wa.gov/rcw/</a> <a href="https://apps.leg.wa.gov/billinfo/">https://apps.leg.wa.gov/billinfo/</a> <a href="https://app.leg.wa.gov/wac/">https://app.leg.wa.gov/wac/</a> <a href="https://www.courts.wa.gov/">https://www.courts.wa.gov/</a> <a href="https://www.washingtonlawhelp.org/">https://www.washingtonlawhelp.org/</a> <a href="https://scholar.google.com/">https://scholar.google.com/</a>	1
<a href="https://a.arlawhelp.org/self-help-forms">https://a.arlawhelp.org/self-help-forms</a> <a href="https://arcourts.gov">arcourts.gov</a> <a href="https://uscourts.gov">uscourts.gov</a> <a href="https://congress.gov">congress.gov</a> <a href="https://arkleg.state.ar.us">arkleg.state.ar.us</a> <a href="https://congress.gov/law/cornell.edu">congress.gov law.cornell.edu</a>	1
<a href="http://www.moga.mo.gov/statutes/statutes.htm">http://www.moga.mo.gov/statutes/statutes.htm</a> ; <a href="http://cases.justia.com/us-court-of-appeals/">http://cases.justia.com/us-court-of-appeals/</a> ; <a href="https://www.law.cornell.edu/">https://www.law.cornell.edu/</a>	1
<a href="http://www.courts.ca.gov">http://www.courts.ca.gov</a> <a href="http://leginfo.legislature.ca.gov">http://leginfo.legislature.ca.gov</a> <a href="http://www.saclaw.org">http://www.saclaw.org</a>	1
<a href="http://public.leginfo.state.ny.us/lawssrch.cgi?NVLWO">http://public.leginfo.state.ny.us/lawssrch.cgi?NVLWO</a> , <a href="https://www.nysenate.gov/">https://www.nysenate.gov/</a> , <a href="https://www.nysenate.gov/legislation/laws">https://www.nysenate.gov/legislation/laws</a> , <a href="https://www.generalcode.com/library/#">https://www.generalcode.com/library/#</a> , <a href="https://www.nycourts.gov/reporter/">https://www.nycourts.gov/reporter/</a> , <a href="https://www.lawhelp.org/">https://www.lawhelp.org/</a> , <a href="https://ag.ny.gov/">https://ag.ny.gov/</a>	1
<a href="http://michiganlegalhelp.org/">http://michiganlegalhelp.org/</a> <a href="https://www.michbar.org/public_resources/legalaid">https://www.michbar.org/public_resources/legalaid</a> <a href="https://www.michbar.org/programs/lawyerreferral">https://www.michbar.org/programs/lawyerreferral</a>	1
<a href="http://lawhelp.org/hi">http://lawhelp.org/hi</a> <a href="http://capitol.hawaii.gov">http://capitol.hawaii.gov</a>	1
Gwinnett County Courts - <a href="https://www.gwinnettcourts.com/">https://www.gwinnettcourts.com/</a> Georgia's Southern Judicial Circuit - <a href="https://southernjudicialcircuit.com/">https://southernjudicialcircuit.com/</a> Georgia Legal Aid - <a href="https://www.georgialegalaid.org/">https://www.georgialegalaid.org/</a>	1
Google Scholar <a href="https://turning18.org">Turning18.org</a> <a href="https://mypinellasclerk.org">mypinellasclerk.org</a>	1
Gale Legal Forms Database Westlaw Hillsborough County Clerk of Court	1
Findlaw <a href="https://www.azcourts.gov/selfservicecenter">AZCourtHelp.org</a> <a href="https://www.azcourts.gov/selfservicecenter">https://www.azcourts.gov/selfservicecenter</a> <a href="https://azevictionhelp.org/">https://azevictionhelp.org/</a> Gale Legal Forms	1
FastCase, CaseText, Lexis, PACER, OJCIN E-Court, State of Oregon Law Library webpage, Avoo.com, Martindale-Hubbe, Oregon Judicial Department (OJD) website, Oregon State Bar, OSB Professional Liability Fund website, Washington County Law Library website, NOLO, Oregon.gov website, other law library websites	1

CT Law Help, CT Judicial Branch Law Libraries research guides and law by subject, Patron Access Westlaw	1
Court's website, Legal databases, Legal Aid, Oregon Legal Research, NOLO, Oregon government sites (legislature, sec of state, etc), oregon.public.law	1
Court staff has access to Westlaw and Lexis Google Scholar	1
County provided sites as well as free public, in library access to Westlaw, Lexis, HeinOnline, VADER, Casefinder, etc.	1
Colorado Judicial Branch Self-Help/Forms: <a href="https://www.courts.state.co.us/Self_Help/Index.cfm">https://www.courts.state.co.us/Self_Help/Index.cfm</a> Colorado Judicial Branch Self-Help Resources and Information: <a href="https://www.courts.state.co.us/Self_Help/legalday/index.cfm">https://www.courts.state.co.us/Self_Help/legalday/index.cfm</a> Colorado Code of Regulations: <a href="https://www.sos.state.co.us/CCR/Welcome.do">https://www.sos.state.co.us/CCR/Welcome.do</a> Colorado Legal Services: <a href="https://www.coloradolegalservices.org/">https://www.coloradolegalservices.org/</a> Colorado Revised Statutes: <a href="https://advance.lexis.com/container?config=0345494EJAA5ZjE0MDIyYy1kNzZkLTRkNzktYTkyMS04YmJhNjBINWUwYzYKAFBvZENhdGFsb2e4CaPI4cak6laXLCWYlBO9&amp;crd=950f2857-3581-48a8-97d7-700df9f07fe6">https://advance.lexis.com/container?config=0345494EJAA5ZjE0MDIyYy1kNzZkLTRkNzktYTkyMS04YmJhNjBINWUwYzYKAFBvZENhdGFsb2e4CaPI4cak6laXLCWYlBO9&amp;crd=950f2857-3581-48a8-97d7-700df9f07fe6</a> Colorado Session Laws (Wise Law Library): <a href="https://lawcollections.colorado.edu/colorado-session-laws/">https://lawcollections.colorado.edu/colorado-session-laws/</a> Colorado State Archives: <a href="https://archives.colorado.gov/">https://archives.colorado.gov/</a> Colorado General Assembly: <a href="https://leg.colorado.gov/">https://leg.colorado.gov/</a>	1
Circuit Court of Virginia Beach Virginia's Judicial System Virginia Lawyer Referral Service Virginia Court Self-Help (Access to Justice) Virginia Poverty Law Center	1
CA Courts: <a href="http://www.courts.ca.gov">www.courts.ca.gov</a> ; LA Superior Court: <a href="http://www.lacourt.org">www.lacourt.org</a> ; California Courts Appellate Self-Help Resource Center: <a href="http://selfhelp.appellate.courts.ca.gov">selfhelp.appellate.courts.ca.gov</a> ; Central District of California People Without Lawyers: <a href="http://prose.cacd.uscourts.gov/">http://prose.cacd.uscourts.gov/</a> ; SacLaw: <a href="http://www.saclaw.org">www.saclaw.org</a> ; FindLaw: <a href="http://www.findlaw.com">www.findlaw.com</a> ; Google Scholar: <a href="http://scholar.google.com">scholar.google.com</a> ; Nolo: <a href="http://www.nolo.com">www.nolo.com</a> ; AmLegal's Code Library: <a href="http://codelibrary.amlegal.com">codelibrary.amlegal.com</a> ; California Legislative Information: <a href="http://leginfo.legislature.ca.gov/">http://leginfo.legislature.ca.gov/</a> ; U.S. Government Information: <a href="http://www.govinfo.gov/">http://www.govinfo.gov/</a>	1
Bloomberg Law, EBSCO, HeinOnline, Lexis+, LexisNexis, PLI Plus, ProView (Thomson Reuters) VitalLaw (Wolters Kluwer), and Westlaw Precision.	1
Area state court websites are used most often	1
Anything that is free	1
*Michigan Legal Help *Michigan Courts *36th District Court website *Eastern District of Michigan (federal) Court website *Google Scholar *Legal Information Institute	1

Answered: 110 Skipped: 48

## 16. Do you support the public's technology needs with FAX access?



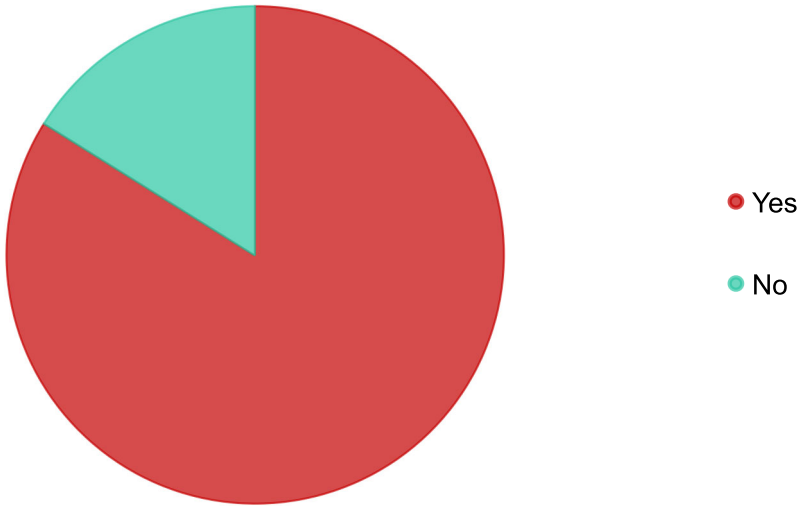


0	3
\$1.00 per page	3
.50 per page	2
\$1 per page	2
Send Fax: \$1.00 per page (local & toll-free numbers), \$2.00 per page (long distance); Receive Fax: \$1.60 per page	1
Outgoing only. No charge.	1
None	1
No one uses this anymore - email instead	1
No fee/	1
free, but any printouts that result are \$.10/sheet of paper (so sending a fax which gives a 1 page confirmation would be \$.10, incoming would depend on how many pages)	1
free (grant funded by State of Vermont)	1
50¢	1
50 cents per page to receive, \$1 per page to send	1
1st fax up to 20 pages is free, subsequent pages and/or faxes \$0.25/page	1
1.00	1
.50 per page, including coversheet	1
\$5.00 for the first three pages. After that it is \$1 per page.	1
\$2.50+	1
\$2.00/page	1
\$2.00 initial fee, then 25 per page after. No charge for the cover page.	1
\$2.00 fax charge + \$0.25/page	1
\$15.00	1
\$1/page local \$2/page long distance	1
\$1/page	1

\$1.00 per page. First 4 pages are free.	1
\$1.00 per page local. \$2 per page long distance.	1
\$1.00 for 1st 5 pages, .50 for each additional page	1
\$0.25/page	1

Answered: 42
 Skipped: 116

17. Do you support the public's technology needs with Copier access?



Answers	Count	Percentage
Yes	130	82.28%
No	25	15.82%

Answered: 155
 Skipped: 3

What is the fee? - (copier)

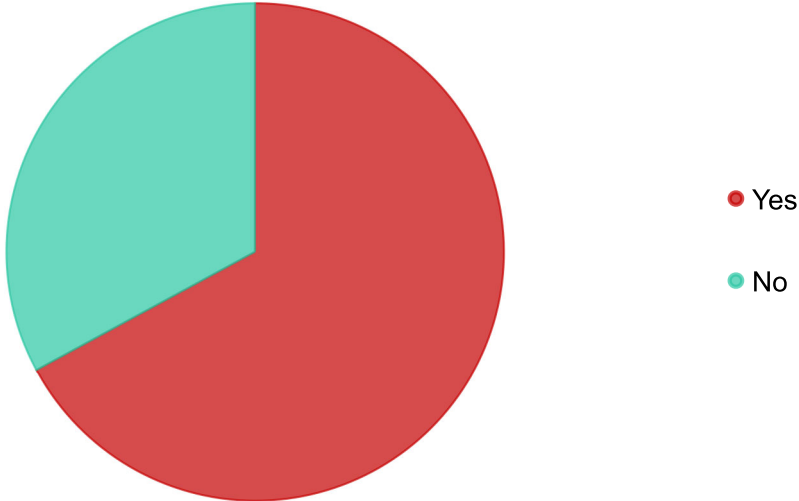


Twenty five cents a page	1
Twenty cents per page	1
None	1
no fees - limit 200 pages	1
no fee but copies are limited to a reasonable volume	1
No fee	1
N/A	1
inquire with Reference Librarian	1
Free provided the copies are necessary for your case; \$0.10 otherwise	1
free (grant funded by State of Vermont)	1
First 20 pages free, ten cents per page thereafter	1
First 20 pages free, subsequent pages \$0.25/page	1
First 10 pages free, 0.10 per page thereafter	1
First 10 pages are free, after that, \$.10 a page, cash only. ATM in the courthouse.	1
currently waived unless abused. Was .20/page prior to COVID	1
25¢ per copy	1
25 cents per side (page)	1
25 cents per side	1
20 cents/page for B&W, 50 cents/page for Color	1
20 cents/page	1
20 cents single-sided, 30 cents double-sided, 10 cents flash drive scans	1
20 cents per single-sided copy in black and white, 30 cents per double-sided copy in black and white	1
20 cents per pate	1
20 cents per copy	1
20 cent page.	1

15 cents a side	1
15 cents a page	1
11 cents per page 8.5"x11" B&W	1
10cents / free	1
10¢	1
10 cents/page B&W, 25 cents/page Color	1
10 cents/page	1
10 cents per page. May be increased soon.	1
10 cents per page	1
10 cents a page but frequently waived	1
10 cents a page	1
10 cents / page	1
0.25 cants per page	1
0.15/page	1
.50 cents per page	1
.25 per page, black & white or color	1
.25 cents per page for self-serve copier	1
.25 cents per copy	1
.25	1
.20 per page - two sided counts as 2 pages	1
.20 per page	1
.20 for b&w	1
.20 cents per page	1
.15/page	1
.15 cents per page	1

.15 a sheet	1
.10 per page.	1
.05 per page	1
\$0.25 black & white, \$0.50 color	1
\$0.20/printed side	1
\$0.20/page	1
\$0.20 per copy (black and white only)	1
\$0.15/page B&W   \$0.20/page color	1
\$0.15/page	1
\$0.15 per page, under 10 pages free	1
\$0.15 per page	1
\$0.10 per page B/W only	1
\$0.10 per page	1
\$0.07 per page for black and white copies; \$0.10 per page for double-sided black and white copies; \$0.50 for color/\$0.80 double-sided color	1
\$0 (200 page maximum; legal research materials only)	1
\$.50/page	1
\$.25/page	1
\$.25/BW Single, \$2.00/Color Single (set by county)	1
\$.25 per page, or \$.16 per page with purchase of a copy card	1
\$.20 per page	1
\$.20 cents per page. First 15 pages are free.	1
\$.10/sheet of paper	1
\$.10/page	1

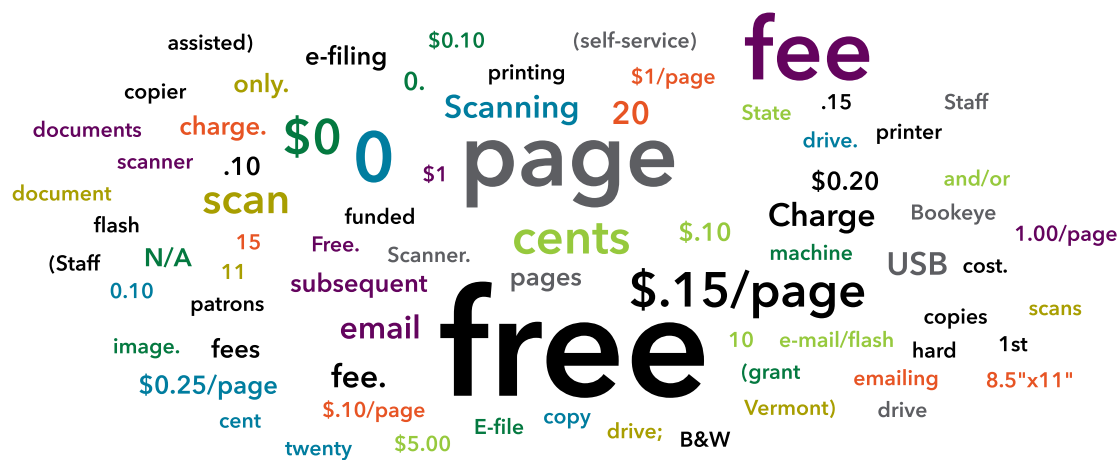
**18. Do you support the public's technology needs with Scanner access?**



Answers	Count	Percentage
Yes	102	64.56%
No	50	31.65%

Answered: 152 Skipped: 6

## What is the fee? - (scanner)



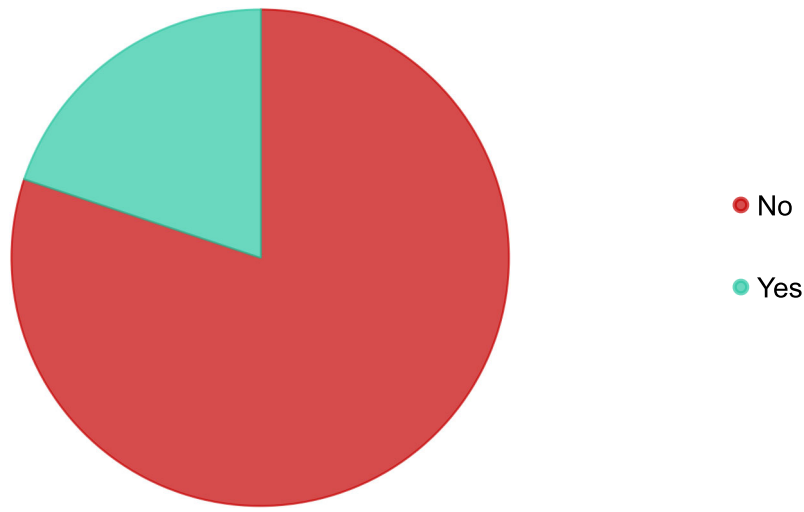
Response	Count
Free	18
No fee	12
0	9
None	7
\$0	6
\$.15/page	6
No fee.	2
no charge	2
N/A	2
.10 per page	2
\$.10 per page	2
Zero	1
yes	1
Scan to USB only. No charge.	1
Same as copier and printer fees	1
no fees	1
No fee. Staff scan documents on our copy machine and then email them to patrons free of charge.	1
No fee for scanning to e-mail/flash drive; \$.10/page for hard copies	1
no	1
It is free to use our Scanner.	1
Free. Must have USB drive.	1
free to email	1
Free of Charge	1
free (grant funded by State of Vermont)	1



For scanning and emailing there is no cost. Scanning and printing is \$0.20 per page	1
Bookeye scanner	1
20 cents per scan	1
20 cent image.	1
1st scan up to 20 pages is free, subsequent pages and/or scans \$0.25/page	1
15 cents per page	1
11 cents per page 8.5"x11" B&W	1
10 cents per page to scan to a flash drive	1
1.00/page	1
0.10 cents per page	1
0. E-file use only	1
0. Available for e-filing only.	1
0, available for e-filing only	1
.15 per page	1
\$5.00 per document	1
\$1/page to email (Staff assisted), \$0.25/page to USB (self-service)	1
\$1 for the first page and twenty cents for every subsequent page	1
\$0.20 per page	1
\$0.10 per page	1

Answered: 100 Skipped: 58

## 19. Do you support the public's technology needs with Phone access?



Answers	Count	Percentage
No	121	76.58%
Yes	30	18.99%

Answered: 151 Skipped: 7

### What is the fee? - (phone)

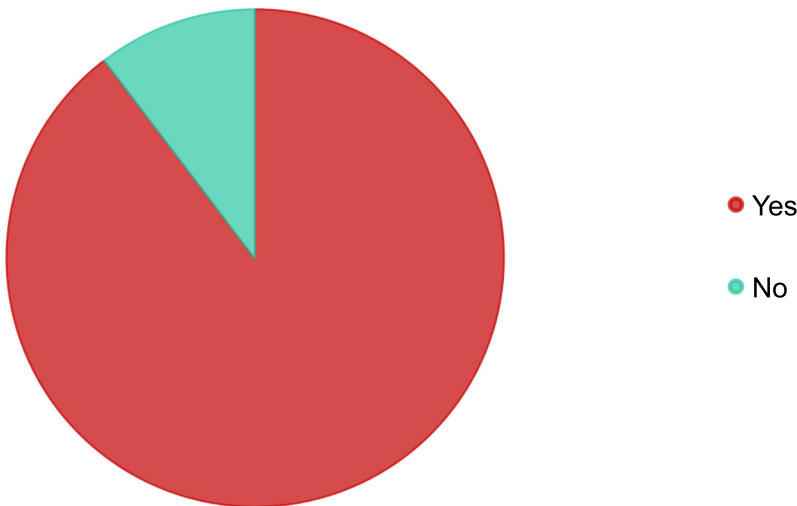


Response	Count
free	7
0	6

none	3
no fee	2
Zero	1
We have an office phone that patrons can use for short calls upon request (not advertised).	1
Telephone access is included with conference room rentals which vary per room. Rooms can only be rented for legal purposes. Fees range from \$30/\$40/\$50 per hour.	1
No fee. For court-related business only.	1
No fee. The phones are located in the conference rooms that are available for public use	1
No fee, local calls only via a conference room booking (which is free)	1
no fee (local calls only)	1
No fee - phone is located outside of the law library near elevator bank.	1
Local calls only. No charge.	1
General information	1
\$0.00	1

Answered: 29
 Skipped: 129

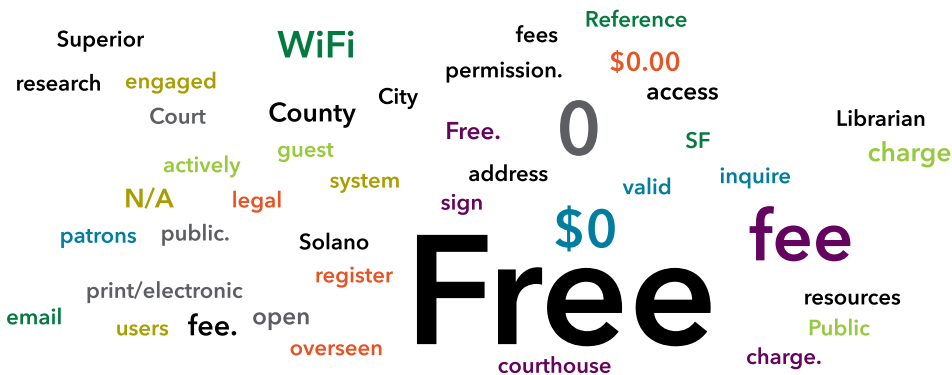
20. Do you support the public's technology needs with WiFi access?



Answers	Count	Percentage
Yes	138	87.34%
No	16	10.13%

Answered: 154
 Skipped: 4

What is the fee? - (WiFi)



Response	Count
Free	45
0	21
no fee	18
\$0	13
none	11
No fee.	3
no charge	3
N/A	3
\$0.00	3
Zero	1

WiFi is free to all patrons	1
SF City wifi is free to all	1
Public WiFi access is free	1
open wifi	1
None, but users must register to get permission.	1
no fees	1
No fee. Free and open to the public.	1
no fee, but they must sign up with a valid email address for guest access	1
No fee, but the WiFi system is not overseen by us but rather Solano County Superior Court	1
No charge.	1
It is free.	1
inquire with Reference Librarian	1
Free.	1
Free if actively engaged in legal research in our resources print/electronic	1
Free county courthouse WiFi	1
County WiFi	1

Answered: 137 Skipped: 21

## 21. Do you support the public's technology needs with Computer access?

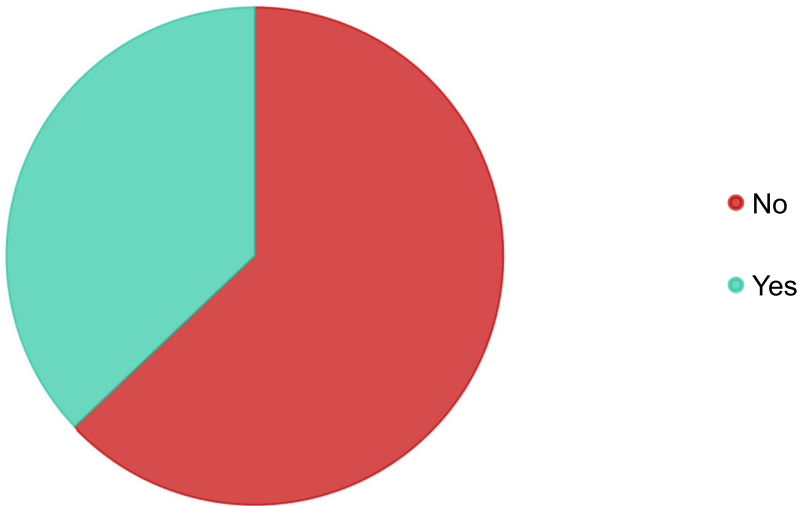


No fee	18
\$0	13
none	11
no charge	3
N/A	3
\$0.00	3
No fee.	2
Zero	1
yes	1
three computer stations	1
Public access computers are free	1
Patrons receive 2 hours of free public computer access per day. Additional hours can be purchased at \$10 per hour for legal use only.	1
no fees	1
No fee. We provide three computers that are internet connected and from which patrons can print (\$0.25/per printed side).	1
No fee, for legal research only.	1
No fee, but users must have a library card.	1
no fee to use one of the two reference computers	1
no fee for computer use, only for printing	1
No fee but very limited number of terminals (2) and use for anything but legal research is discouraged.	1
No charge.	1
It is free.	1
inquire with Reference Librarian	1
Free public access computers (2)	1
Free of Charge	1

Free if actively engaged in legal research - using our databases, drafting court docs or contracts, .gov websites	1
free (grant funded by State of Vermont)	1
Free - two hour limit daily	1
access is free, printing is 25 cents per page	1
\$5.00 per half hour	1
\$.10 per page for printing	1

Answered: 145
 Skipped: 13

22. Do you support the public's technology needs with Technology Coaching?

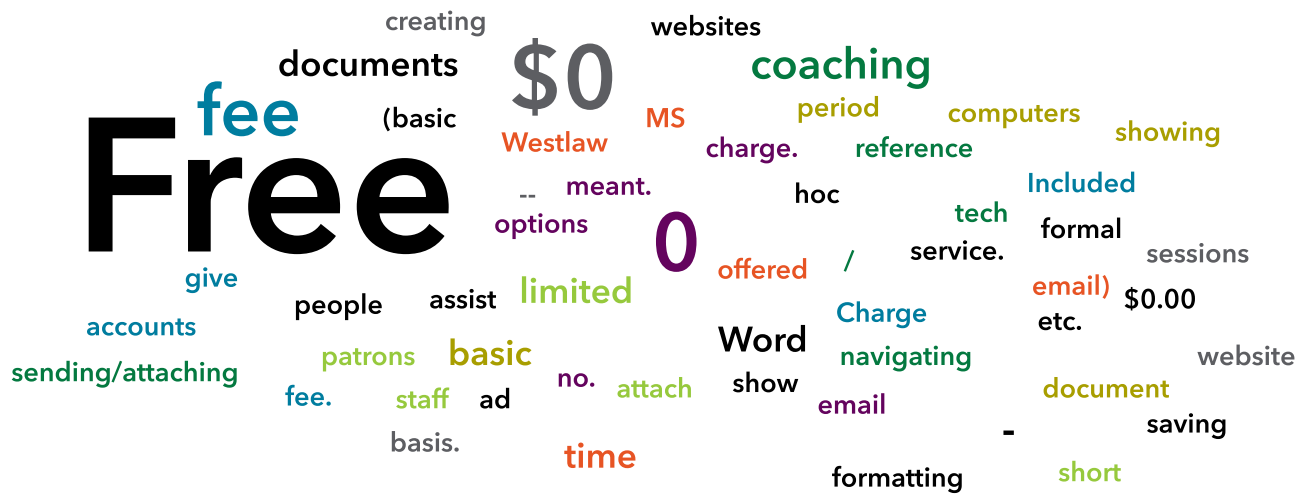


Answers	Count	Percentage
No	95	60.13%
Yes	56	35.44%

Answered: 151
 Skipped: 7

What is the fee? - (coaching)



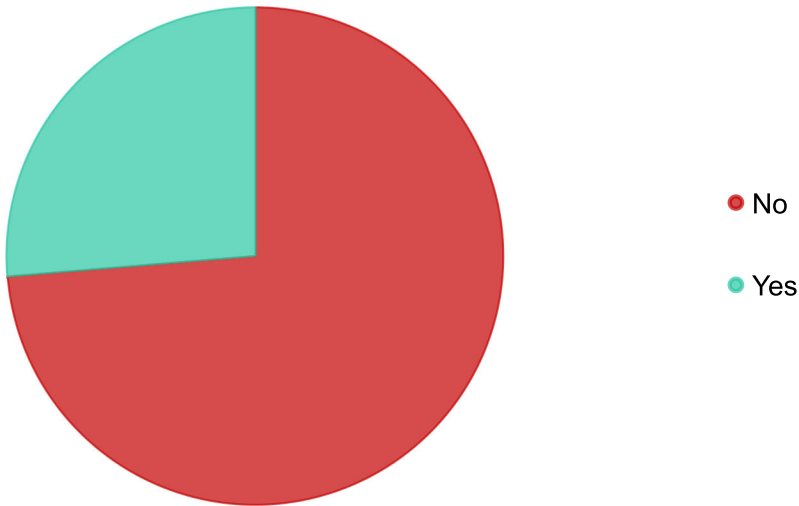


Response	Count
free	12
\$0	8
none	7
0	7
no fee	4
Zero	1
None -- limited coaching	1
no.	1
No fee.	1
no fee, but it needs to be basic tech and we will only assist for a short period of time	1
No fee - offered on an ad hoc basis.	1
No charge.	1
It is free	1
Included with free reference service.	1
I will help patrons to use the computers, Word, Westlaw, etc., although there are not formal coaching sessions, if that is what is meant.	1

Free of Charge	1
free / as we have time	1
Free (basic coaching, such as how to attach a document to an email)	1
free - we show people our website options and give a little help navigating websites	1
Free - limited to staff showing basic MS Word formatting, saving documents, creating email accounts and sending/attaching documents	1
\$0.00	1

Answered: 54
 Skipped: 104

23. Do you support the public's technology needs with Video Conferencing?



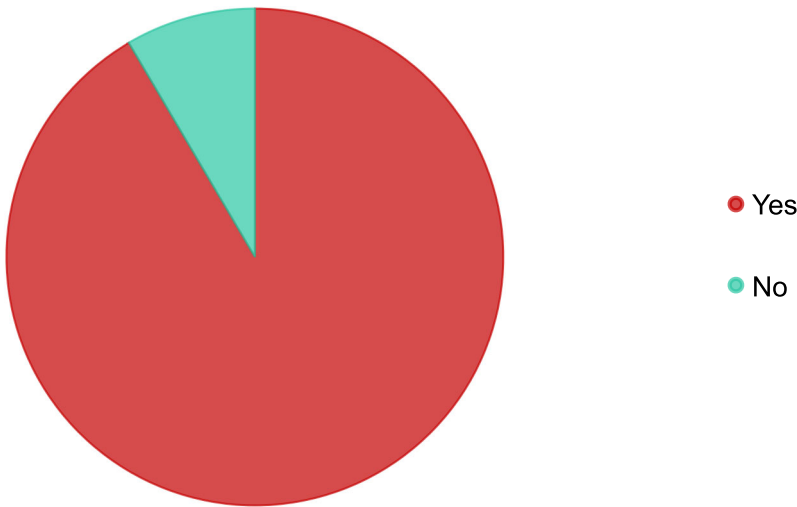
Answers	Count	Percentage
No	112	70.89%
Yes	40	25.32%

Answered: 152
 Skipped: 6

What is the fee? - (video conferencing)



24. Do you support the public's technology needs with Internet access?



Answers	Count	Percentage
Yes	141	89.24%
No	13	8.23%

Answered: 154 Skipped: 4

What is the fee? - (internet access)



no fees	1
No fee. We provide free WiFi and our public computers are internet connected.	1
No fee. Computers are for legal research only.	1
no fee, but for legal research only	1
no fee to use wired public access computers in the law library	1
no fee on the two reference computers -- but use is for legal research and government documents access only	1
no fee for internet access, only for printing	1
No fee but see Q21	1
No charge.	1
It is free	1
Internet access within our building is free for the public; we do not offer it outside the library.	1
inquire with Reference Librarian	1
Free of Charge	1
Free if actively engaged in legal research - using our databases, drafting court docs or contracts, .gov websites	1
free for use of own laptop, tablet or phone using the library's WiFi	1
free (grant funded by State of Vermont)	1
Free - two hour limit daily	1
\$0 (Legal research only - Westlaw; HeinOnline)	1

Answered: 137 Skipped: 21

## 25. Do you support the public's technology needs with Computer Printing?



0	7
\$.15/page	6
25 cents per page	4
\$.10 per page	4
No fee	3
15 cents per page	3
.15 per page	3
Twenty cents per page	2
10 cents per page	2
.25 per page	2
.20 per page	2
.10/page	2
\$0.25/page	2
\$0.25 per page	2
\$0.20 per page	2
\$.25/page	2
yes	1
Up to 5 pages (free)	1
twenty five cents per page	1
None	1
no fees - limit 200 pages	1
N/A	1
inquire with Reference Librarian	1
free (grant funded by State of Vermont)	1
First 20 pages free, ten cents per page thereafter.	1



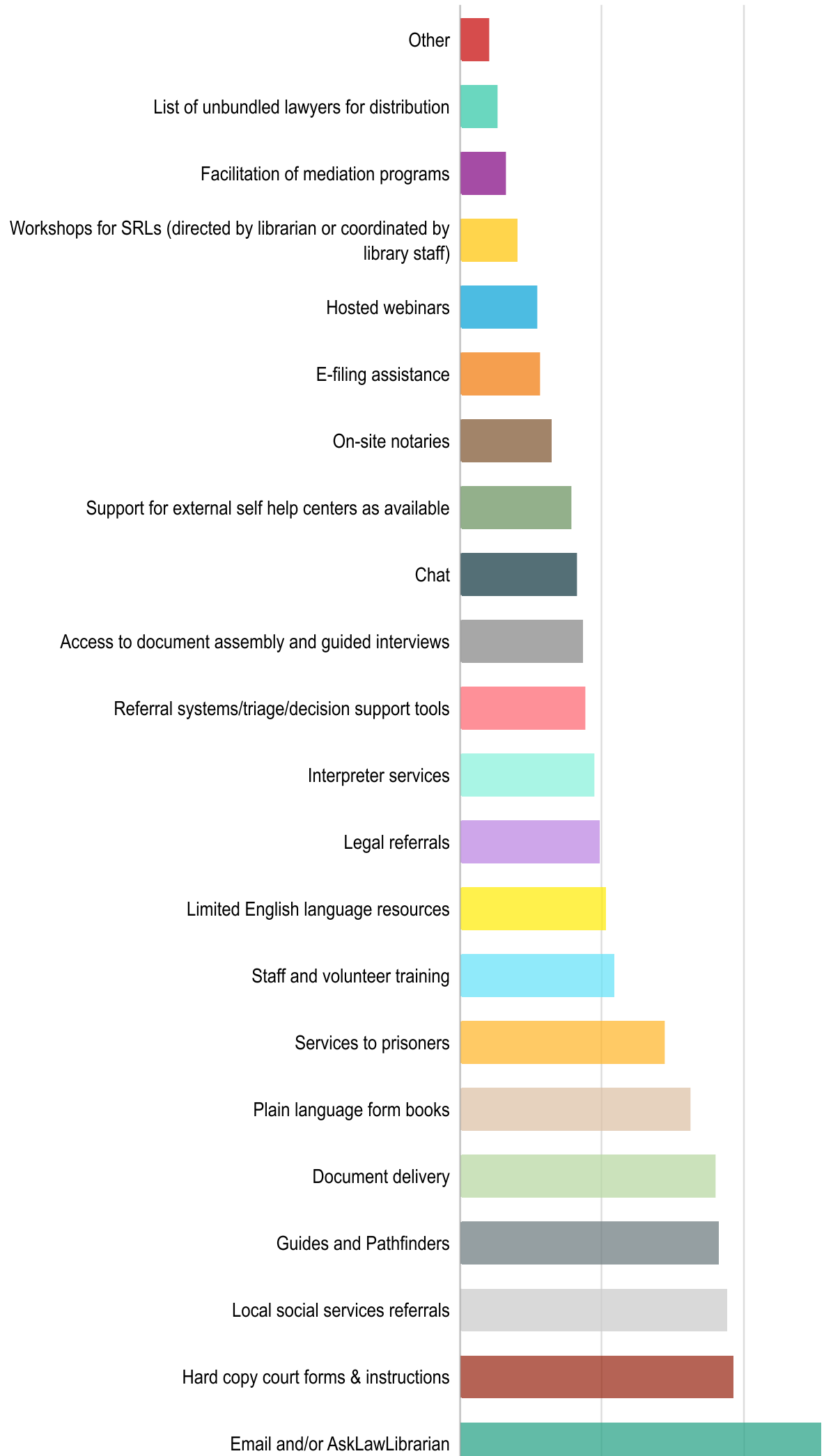
First 20 B&W pages free, subsequent pages \$0.25/page, color prints \$0.25/page	1
First 10 pages free, 0.10 per page thereafter	1
First 10 pages are free. After that, \$.10 a page.	1
current waived unless abused. Was .20/page pre-COVID	1
25¢ per printed page	1
25 pages free per day, plus the first copy of all court forms free. Then 25 cents/page	1
25 cents per side	1
20 cents/page for B&W, 50 cents/page for Color	1
20 cents single-sided, 30 cents double-sided, 10 cents for flash drive scans	1
20 cents per single-sided copy in black and white 30 cents per double-sided copy in black and white	1
20 cents per print	1
20 cents per page	1
20 cent page.	1
15 cents a side	1
15 cents	1
11 cents per page 8.5"x11" B&W	1
10¢, 20 ¢, or 50¢,	1
10 cents/page B&W, 25 cents/page Color	1
10 cents per page. May be increased.	1
10 cents a page but frequently waived	1
10 cents a page	1
0.25 cents per page	1
0.15/page	1
.50 cents per page	1
.25/page after 5 pages	1

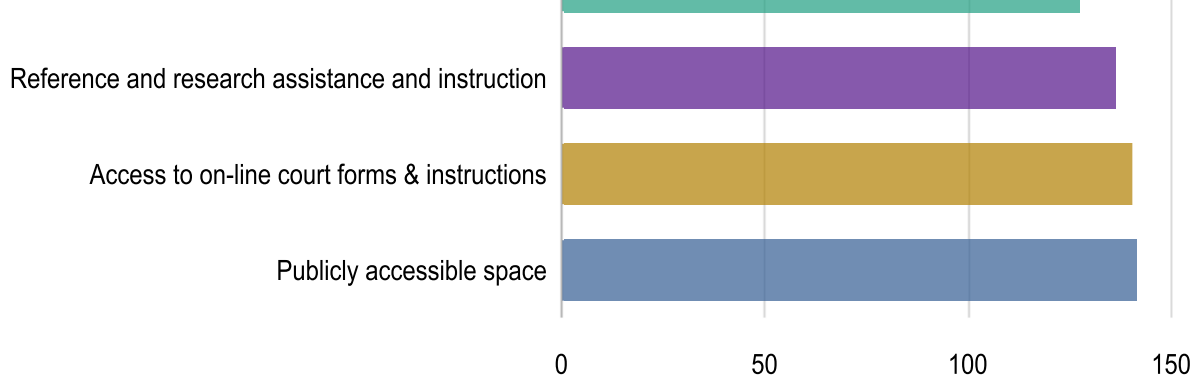
.25 per page, black & white or color	1
.25 cents/page	1
.25 cents per page	1
.25 cents per copy	1
.20/page	1
.20 cents per page	1
.15/page	1
.15 cent per page	1
.15 a sheet	1
.10 per page.	1
.10 per page	1
.05 per page	1
\$0.25/printed side.	1
\$0.25 black & white, \$0.50 color	1
\$0.20/page	1
\$0.20	1
\$0.15/page B&W   \$0.20/page color	1
\$0.15/page	1
\$0.15 per page, under 10 pages free	1
\$0.10 per page B/W. \$1.00 per page color	1
\$0.10 per page	1
\$0.07 per page for black and white copies; \$0.10 per page for double-sided black and white copies; \$0.50 for color/\$0.80 double-sided color	1
\$0.00	1
\$0 (200 page maximum; legal research materials only)	1
\$.50/page	1

\$.25/BW Single, \$2.00/Color Single (set by county)	1
\$.25 per page, or \$.16 per page with purchase of a copy card	1
\$.25 cents per page. First 15 pages are free.	1
\$.20 per page	1
\$.10/sheet of paper	1
\$.10/page	1
\$.25/page	1

Answered: 133 Skipped: 25

26. Please check the services your library offers.



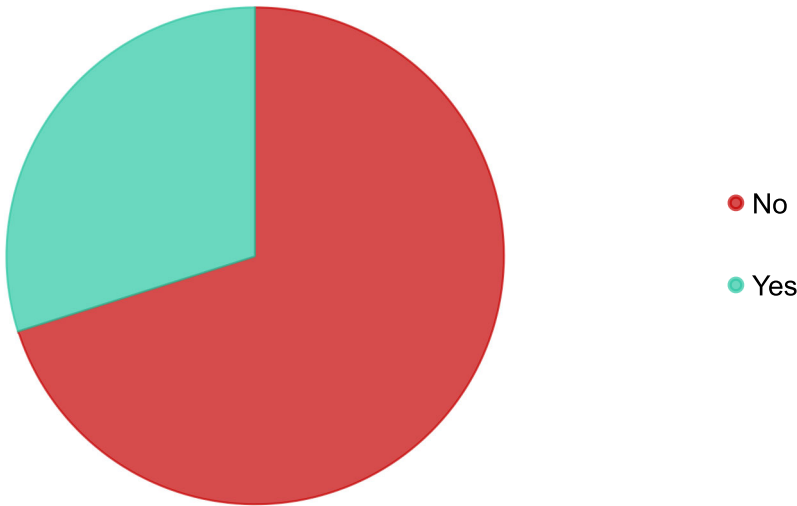


Answers	Count	Percentage
Other	10	6.33%
List of unbundled lawyers for distribution	13	8.23%
Facilitation of mediation programs	16	10.13%
Workshops for SRLs (directed by librarian or coordinated by library staff)	20	12.66%
Hosted webinars	27	17.09%
E-filing assistance	28	17.72%
On-site notaries	32	20.25%
Support for external self help centers as available	39	24.68%
Chat	41	25.95%
Access to document assembly and guided interviews	43	27.22%
Referral systems/triage/decision support tools	44	27.85%
Interpreter services	47	29.75%
Legal referrals	49	31.01%
Limited English language resources	51	32.28%
Staff and volunteer training	54	34.18%
Services to prisoners	72	45.57%
Plain language form books	81	51.27%
Document delivery	90	56.96%

Guides and Pathfinders	91	57.59%
Local social services referrals	94	59.49%
Hard copy court forms & instructions	96	60.76%
Email and/or AskLawLibrarian	127	80.38%
Reference and research assistance and instruction	136	86.08%
Access to on-line court forms & instructions	140	88.61%
Publicly accessible space	141	89.24%

Answered: 154 Skipped: 4

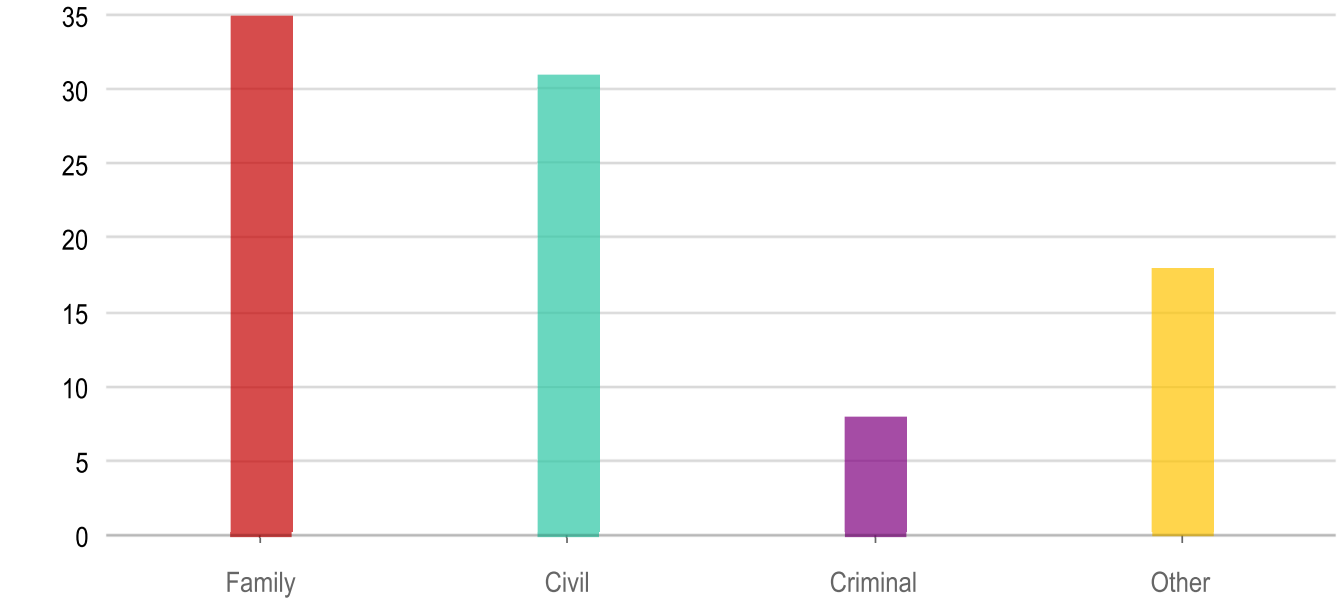
27. Do you have Limited Legal Advice Clinics/Lawyer in the Library Programs?



Answers	Count	Percentage
No	108	68.35%
Yes	46	29.11%

Answered: 154 Skipped: 4

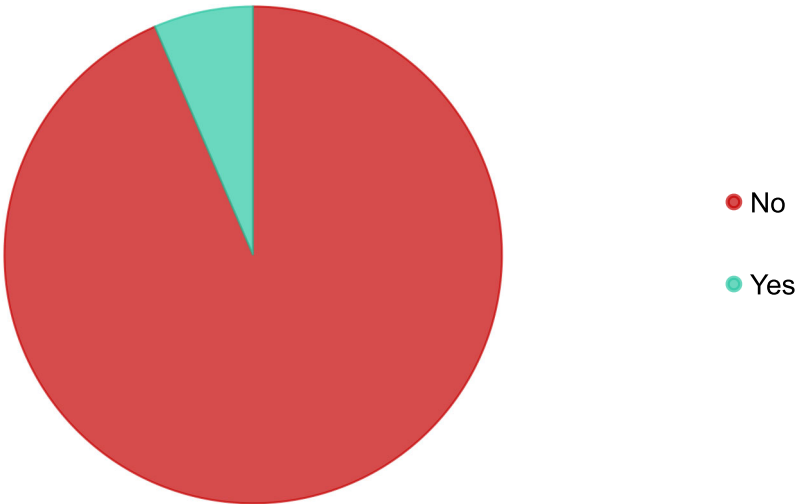
Area of law covered.



Answers	Count	Percentage
Family	35	22.15%
Civil	31	19.62%
Criminal	8	5.06%
Other	18	11.39%

Answered: 43 Skipped: 115

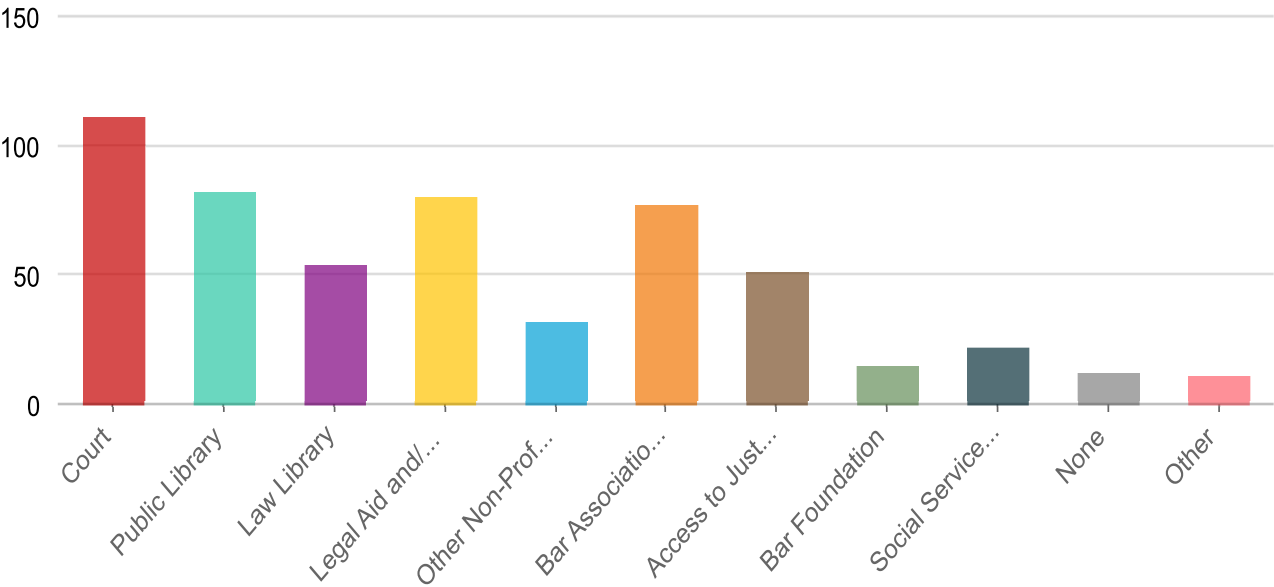
28. Do you have an attorney on staff? (Other than a librarian with a dual degree -...



Answers	Count	Percentage
No	145	91.77%
Yes	10	6.33%

Answered: 155
 Skipped: 3

29. With whom does your library partner or collaborate?



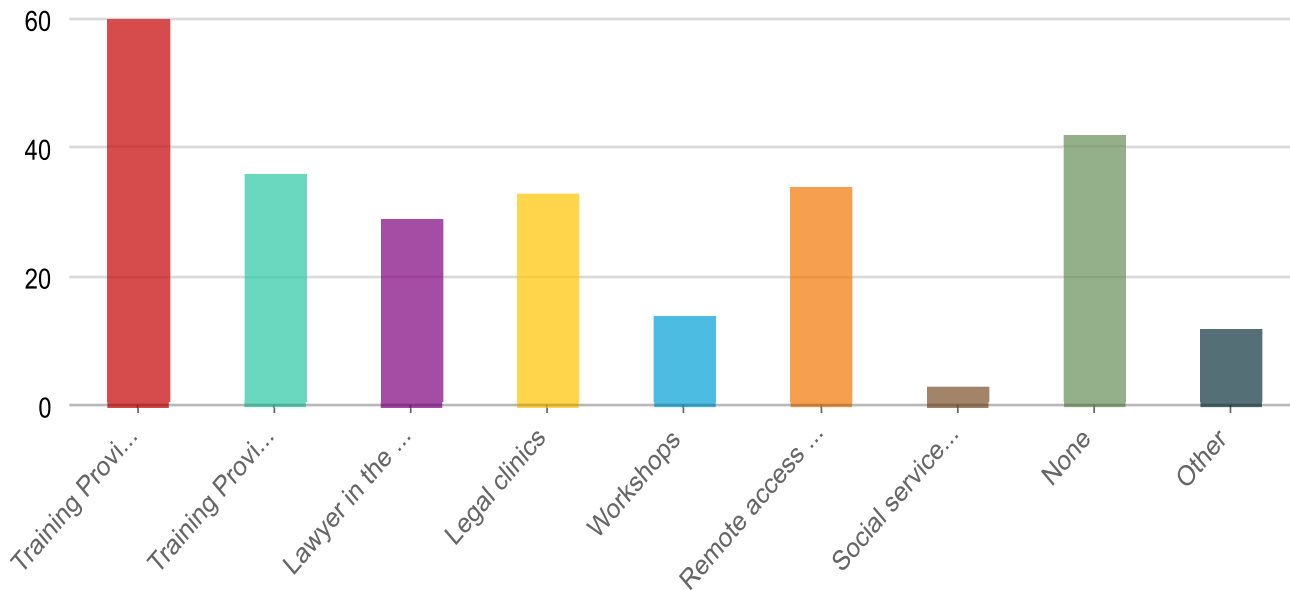
Answers	Count	Percentage
Court	111	70.25%
Public Library	82	51.9%
Law Library	54	34.18%
Legal Aid and/or legal services providers	80	50.63%
Other Non-Profits	32	20.25%
Bar Association	77	48.73%
Access to Justice Commission	51	32.28%
Bar Foundation	15	9.49%
Social Service Organization	22	13.92%
None	12	7.59%



Other 11 6.96%

Answered: 144 Skipped: 14

### 30. What types of initiatives/opportunities are provided?



Answers	Count	Percentage
Training Provided for Public Librarians	60	37.97%
Training Provided for Public Library Patrons	36	22.78%
Lawyer in the library programs	29	18.35%
Legal clinics	33	20.89%
Workshops	14	8.86%
Remote access programming	34	21.52%
Social services event (such as "Homeless Day")	3	1.9%
None	42	26.58%
Other	12	7.59%

Answered: 139 Skipped: 19

### 31. Please tell us about other services available to the public at either your library or other...



Response	Count
Zoom reference program: <a href="https://www.mass.gov/service-details/zoom-video-chat-with-a-law-librarian">https://www.mass.gov/service-details/zoom-video-chat-with-a-law-librarian</a>	1
YouTube programs, Lawyers in the Library, legal information programs and seminars, Continuing legal education programs with bar credit, newsletters	1
You would have to ask the other libraries in the state.	1
When available, Librarian provides reference and research assistance and instruction. The librarian assists SRL patrons with DIY forms (court employees cannot provide legal advice). Call the Clerk's Office for information (585-201-5715). Library has a historical collection of WNY region Polk directories. Buffalo Supreme Court Library phone number is posted for patrons needing assistance with library resources.	1
We provide continuing legal education (CLE) opportunities.	1
We partner with the Maryland Judiciary's Help Center by providing a computer station to video chat with an attorney.	1
We partner with 3 public libraries throughout San Diego County to provide access to select legal databases while that library is open and a law librarian is present for 4 hours, two times a month to provide reference services at those 3 locations.	1
We participated in the "Ask a Law Librarian" chats with all other public law librarians in other counties within California.	1
We have hosted a "Lawyer in the Library" program in the past, working with the local legal aid office. It was logistically difficult because they had to verify income eligibility.	1

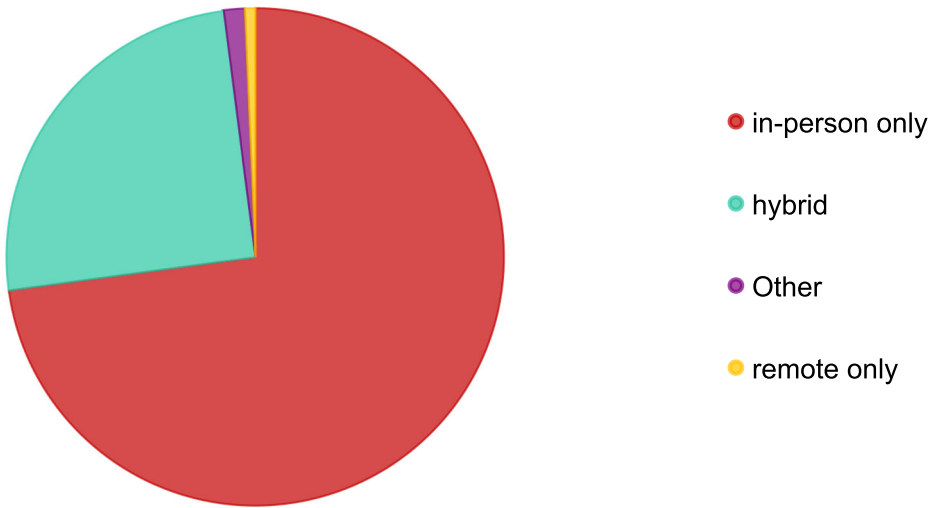
We have begun providing service to the Hennepin County jail by making weekly visits to speak with the folks incarcerated there. This is in addition to receiving legal information requests by mail as we have for about seven years. We are a "legal kiosk" location - one of a couple of hundred kiosks purchased with CARES Act money during the pandemic and maintained by Minnesota Civil Legal Aid. This kiosk can be used for meeting with civil legal aid attorneys, attending court hearings, and for legal research (in some locations they have also been used for medical appointments and job interviews).	1
We have an extensive website of materials to help people get started on a variety of topics from home. We vet and collect reputable information sources and arrange them so people have access by topic. We have a ready-reference collection we call the "goody box" that has folders on often requested topics, or topics that it's hard to quickly find info about. People asking about those topics in person get handed a folder of information to review or copy to start their journey. Post-covid we also send out materials via email. We didn't do that prior for a variety of reasons, but started doing so during covid and have maintained that.	1
We do free legal clinics, Veteran's law legal clinics, Zoom booths, form print outs, free printing, and technology use, free wifi, county referral resources, assistance with helping fill out forms.	1
We are so small and have such a small budget, that there's really not much we can offer.	1
We are exploring appointment-based reference services for pro se and public patrons.	1
We answer legal questions from people incarcerated in the state or transferred to another prison from New Mexico by mail. We provide 10 pages of information per inmate per month at no cost.	1
Unfortunately, we don't do as much to provide legal resources to the greater community as in other states.	1
This fall we will be starting the law librarian in the public library program (Embedded Law Librarians). In addition we will be starting some regular training with the public librarians to increase their skills on the legal databases. We will also be creating our video series that will explain how to do court related or legal research tasks.	1
The University of Iowa Law Library and the State Law Library of Iowa received a grant to create the People's Law Library at <a href="https://www.peopleslawiowa.org/">https://www.peopleslawiowa.org/</a> . Both also provide reference assistance to SRLs, and I believe the State Law Library provides document delivery for them as well.	1
The Self-Help Center for the Utah Courts is not located physically in the library and is a virtual service. Anyone with a case in Utah can reach them virtually through phone or email.	1
The North Dakota Legal Self Help Center is a division of the Law Library.	1
The law library partners with four public libraries in New Hampshire to provide access to Westlaw Patron Access and small collections of New Hampshire legal materials. Law library staff provides training in legal reference services.	1
The Council of California County Law Librarians (CCCLL) coordinates services and shares information to improve access to all corners of the state.	1

The Berkshire Law Library is one of 15 Trial Court Law Libraries (TCLL) in the state of Massachusetts. We collaborate with each other and can borrow materials from any of the TCLL. In addition to in-person reference, chat reference, email, and document delivery, one of our libraries also offers Zoom reference.	1
The American Association of Law Libraries (AALL) built a new tool to help librarians and the public find primary legal resources and their local public law libraries across the United States and US Territories. The tool includes contact information and which law libraries provide services to the incarcerated. It is very helpful! <a href="https://www.aallnet.org/advocacy/government-relations/online-legal-information/">https://www.aallnet.org/advocacy/government-relations/online-legal-information/</a>	1
Self-help Clinic partnering with Legal Aid of Western Missouri. Host expungement clinic and entrepreneurial clinic in the library.	1
Sacramento County Law Library provides phone appointments with trained staff and offers workshop videos for common legal topics: <a href="https://saclaw.org/self-help/shall/">https://saclaw.org/self-help/shall/</a> Los Angeles County Law Library offers an Ask A Lawyer program via zoom: <a href="https://www.lalawlibrary.org/ask-a-lawyer">https://www.lalawlibrary.org/ask-a-lawyer</a> in addition to many online classes: <a href="https://www.lalawlibrary.org/all-classes">https://www.lalawlibrary.org/all-classes</a>	1
Reference Hours at Public Libraries outside of normal business hours; table at County Fair	1
Reference attorney services for uncontested family, criminal records clearing, and occupational driver's licenses.	1
Provide direction to local self-representation and legal aid groups. Cannot officially refer patrons.	1
Possibly a specially funded program focused exclusively on assisting vulnerable people in the courts with very limited or no English language literacy. To educate, inform and assist this deprived people group.	1
Our three libraries provide free access on-site to Westlaw, Lexis Advance, and FastCase. We also provide free access to the State Bar of Wisconsin's BooksUnbound which is a digital format of all the State Bar's CLE legal practice materials and sample forms. Our libraries also provide free access to other secondary source database on-site. Reference librarians are able to assist the public with their search and retrieval of information. Reference librarians will scan materials and forms from our collections and email directly to the public, within copyright restrictions. If the member of the public does not have email access, we will coordinate with a neighboring public library. We will email information to the public library who will then connect with the member of the public.	1
Our library is expanding its access to justice for SRLNs by updating and expanding its outreach program, Legal Research for the Non-Lawyer, at 3-5 branches each of Saint Louis Public Library and Saint Louis County Library. We also are developing a Pro Se Handbook for use by this population and purchasing more Nolo self-help volumes. Saint Louis Public Library has a free once a month legal clinic at its central location run by Legal Services of Eastern Missouri Saint Louis County Library has a program called TAP In Center for help with certain criminal court matters (It is referenced on our Legal Websites page noted in a prior answer)	1
One dedicated terminal for free WestlawNext research and printing. For in-person access and printing only-- no remote nor delivery by terms of contract.	1

Once or twice a month a librarian is available for in-person research and reference assistance. Librarian can assist the access to DIY forms and other resources.	1
Nevada Legal Kiosk training sessions in person or remote.	1
n/a	1
Multnomah County's Self-Help Center Multnomah Law Library Washington County Law Library Clackamas County Law Library	1
Most/if not all of the other Public Law Libraries in Kansas have self-help centers.	1
Library patrons may call the posted phone numbers for assistance from the Buffalo Supreme Court Library. Two computer workstations with internet access and free printing are available in the library.	1
Librarian is infrequently on-site. Librarian can help patrons with research and reference assistance. Librarian can assist SRLs with access to and the printing of DIY forms. A phone number is posted in the library so patrons can contact a librarian in Buffalo. A phone is not provided. Patrons can call the Chief Clerk's Office for more information (716-280-6400).	1
Librarian is available for in-person assistance once or twice a month.	1
Legal Information and Navigation Clinics (LINC) in public libraries where we print our services to them.	1
lawyers in libraries law talks on facebook	1
Law Libraries work in collaboration with the court's Clerk's Office and Court Service Center to address self-represented litigant's needs. Referrals and resource sharing between offices.	1
In the fall, we will implement our LAWPod project, which will allow patrons had 4 designated county public libraries to connect remotely with one of our law librarians. Also, we are in the process of installing a legal kiosk given to us by the Texas Legal Services Center that will allow patrons to access legal information websites and participate in Zoom court hearings.	1
In October 2023, the Fairfax Courthouse Self Help Resource Center opened. It is located within the Fairfax County Public Law Library. There is one full timed staff person with a law degree.	1
Fulton County Court's Justice Resource Center - <a href="https://jrc.fultoncourt.org/">https://jrc.fultoncourt.org/</a> .	1
Free flashdrives provided to SRLs	1
Family Law Assistance Program: An attorney helps pro pers start family cases by ensuring their forms are in order, calculating child support, and explaining next steps. Collaboration with Integrated Family Court. Law4AZ: Empowering public libraries as access-to-justice allies by training them on connecting their customers with legal resources. After measuring Arizonans' access to legal resources and plotting it on a Justice Gap Map, we're bringing legal reference training to public library staff to "green" the access-to-justice "deserts" the Map revealed.	1

Every county in our state is required to provide a law library, but the quality varies. We provide assistance to anyone, you don't have to be in our county to receive remote assistance. We are open to anyone with a legal resource need.	1
Douglas County Court in Omaha, NE is developing an in-person self-help center modeled after the Johnson County Self-Help Center in Olathe, KS	1
Deschutes and Clackamas County - Lawyer in Library; some have notary service.	1
Dallas County has one of the free onsite virtual court kiosks from Texas Legal Services Center. Legal Aid of Northwest Texas attorney is now housed within the Law Library.	1
Court Help Center provides opportunity for public to meet with court attorney for guidance on legal procedure	1
-Conference rooms (walk-in: free; reservation: fee) -Remote databases on website -Form packets	1
-Columbia County Law Library received a grant to provide free, online parenting classes -Linn County Law Library received a grant to provide services for tenants at risk of eviction in partnership with their Legal Aid office -Portland Community College runs a weekly CLEAR clinic helping people with expungements, certain immigration issues and more. -Multnomah County Public Library has a team working with incarcerated and de-carcerated populations	1
Civil matter assistance.	1
Because court policy does not permit "open" public access to the law library, our service to SRLs is primarily via telephone and email. (Parties representing themselves in appellate actions do have access to the law library.) The law library also administers the Virginia Judicial System Court Self-Help website on behalf of the Virginia Access to Justice Commission.	1
Aside from a "Lawyers in the Library" program, Solano County Library also offers free notary services at the branches in Suisun City and Fairfield. Solano County Library also holds workshops or programming that might pertain to landlord-tenant topics.	1
Alaska State Court Law Library	1
Additional services available to the public include access to our book collection (although they aren't available for circulation), e-mail and other computer services, directions to other local organizations, phone books, dictionaries, a conference room, cell phones for public use while in the law library, cell phone chargers, laptop usage while inside the law library, etc.	1
A one--hour Zoom reference session is offered on Tuesday and Thursday afternoons at 1 p.m.	1
(This is not offered at a library - which is why I answered "No" to question #13 - but I wasn't sure where else to best include this information:) We provide pro-se divorce assistance at the Philadelphia Family Court Help Center twice a week. We help SRLs with forms and procedures for simple, no-fault divorces. We are the only organization that provides this service at the Help Center.	1

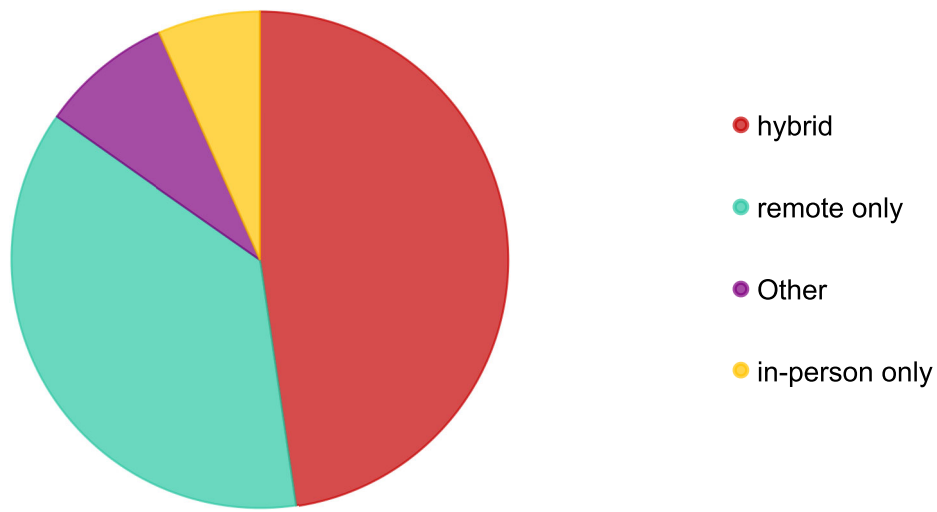
32. What type of work environment did the library provide before the pandemic?



Answers	Count	Percentage
in-person only	110	69.62%
hybrid	38	24.05%
Other	2	1.27%
remote only	1	0.63%

Answered: 151 Skipped: 7

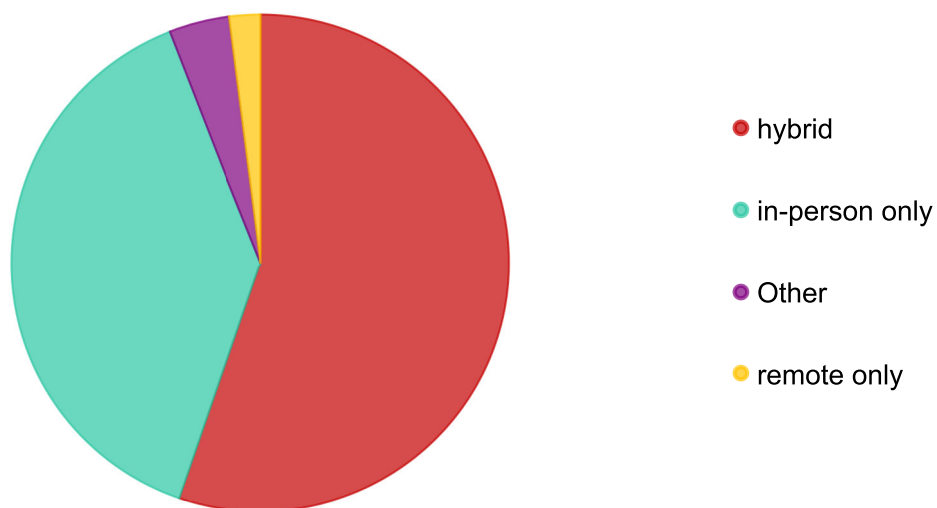
33. What type of work environment did the library provide during the pandemic?



Answers	Count	Percentage
hybrid	72	45.57%
remote only	56	35.44%
Other	13	8.23%
in-person only	10	6.33%

Answered: 151 Skipped: 7

#### 34. What type of work environment does the library provide currently?

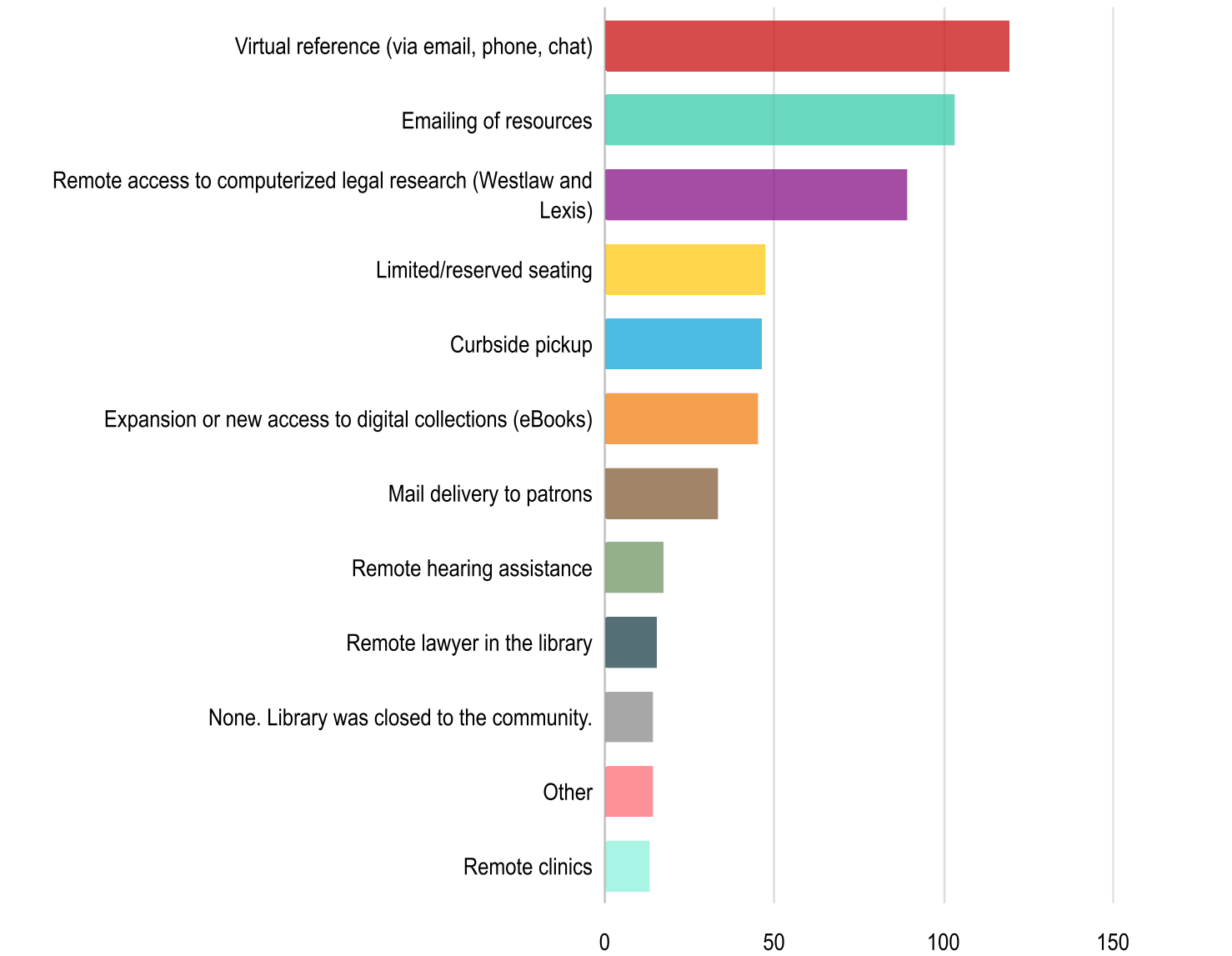




Answers	Count	Percentage
hybrid	84	53.16%
in-person only	59	37.34%
Other	6	3.8%
remote only	3	1.9%

Answered: 152
 Skipped: 6

35. What services did your library provide in direct response to the pandemic?

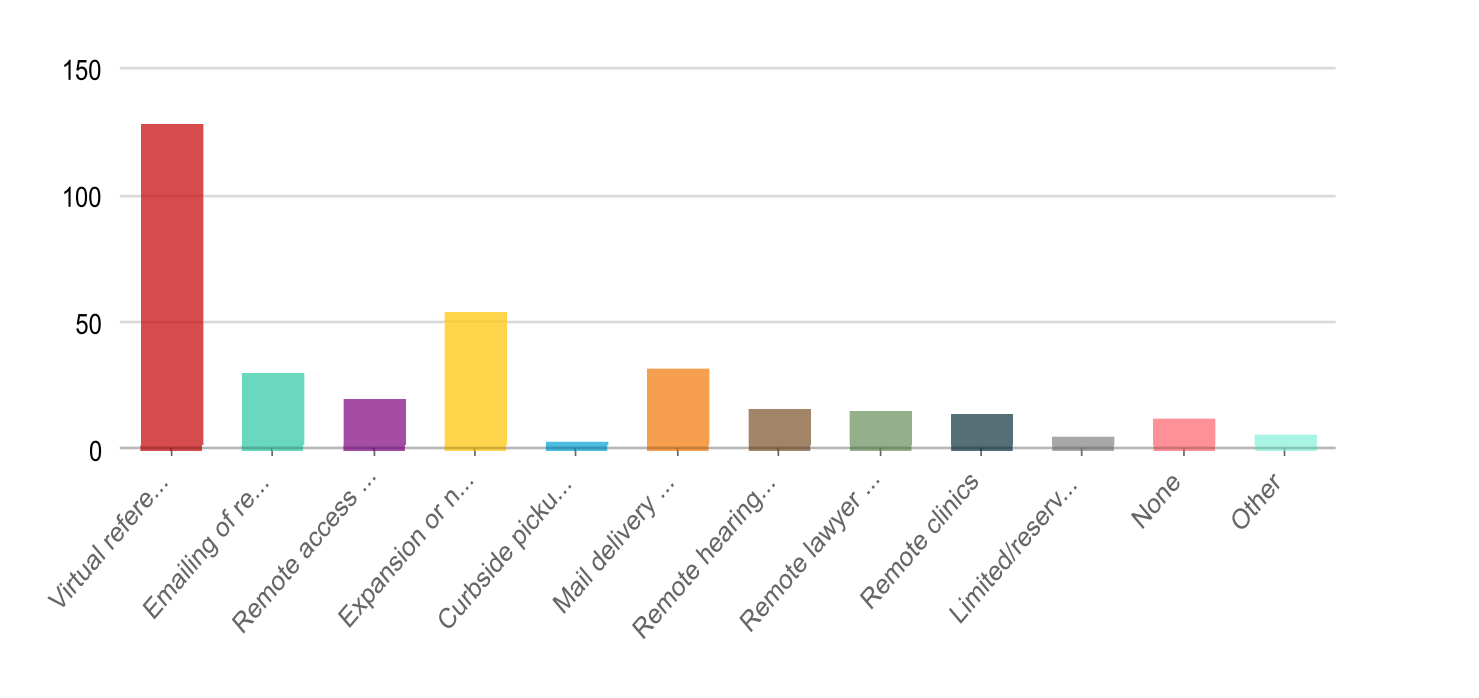


Answers	Count	Percentage
Virtual reference (via email, phone, chat)	119	75.32%

Emailing of resources	103	65.19%
Remote access to computerized legal research (Westlaw and Lexis)	89	56.33%
Limited/reserved seating	47	29.75%
Curbside pickup	46	29.11%
Expansion or new access to digital collections (eBooks)	45	28.48%
Mail delivery to patrons	33	20.89%
Remote hearing assistance	17	10.76%
Remote lawyer in the library	15	9.49%
None. Library was closed to the community.	14	8.86%
Other	14	8.86%
Remote clinics	13	8.23%

Answered: 151
 Skipped: 7

Which of these services does your library still provide?

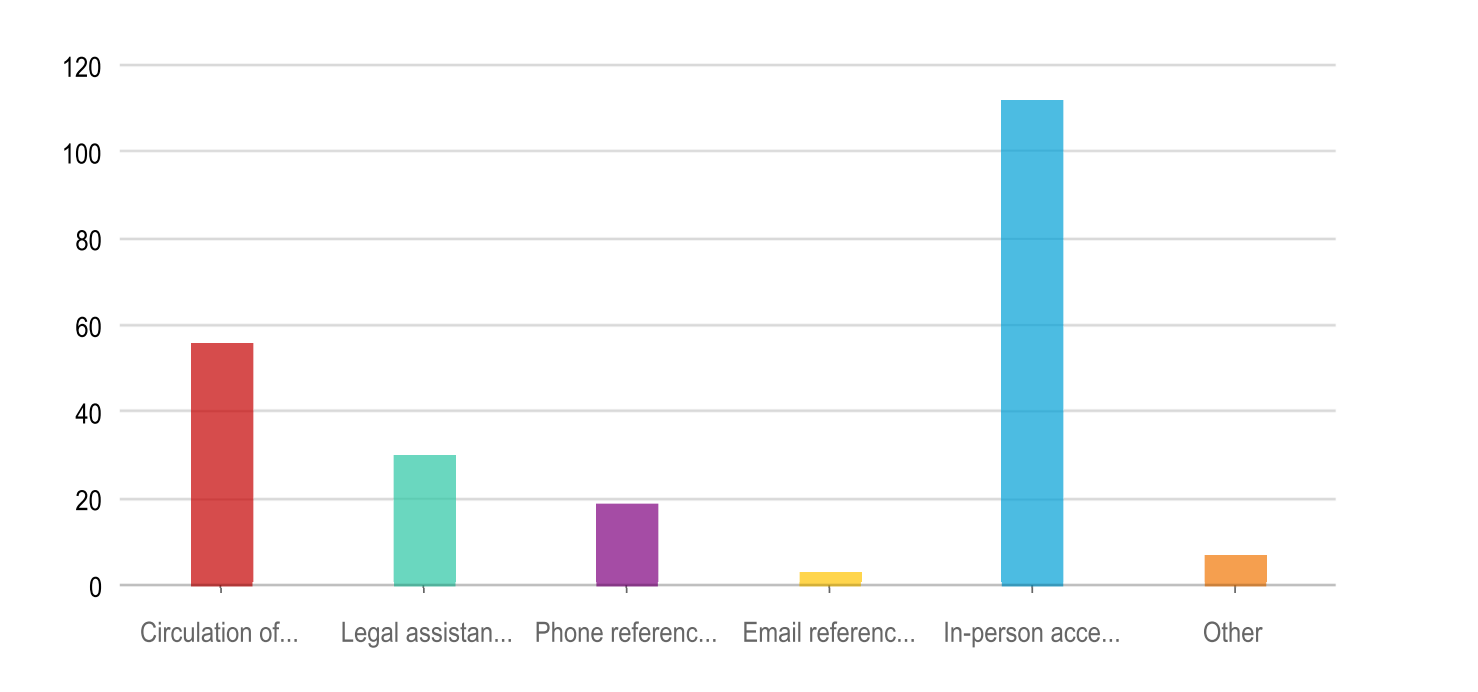


Answers	Count	Percentage
Virtual reference (via email, phone, chat)	128	81.01%
Emailing of resources	30	18.99%

Remote access to computerized legal research (Westlaw and Lexis)	20	12.66%
Expansion or new access to digital collections (eBooks)	54	34.18%
Curbside pickup	3	1.9%
Mail delivery to patrons	32	20.25%
Remote hearing assistance	16	10.13%
Remote lawyer in the library	15	9.49%
Remote clinics	14	8.86%
Limited/reserved seating	5	3.16%
None	12	7.59%
Other	6	3.8%

Answered: 149
 Skipped: 9

37. Were services curtailed in your library as a result of the pandemic?



Answers	Count	Percentage
Circulation of resources	56	35.44%
Legal assistance clinic or lawyer in the library program	30	18.99%
Phone reference	19	12.03%

Answered: 130 Skipped: 28

[illegible]

Response	Count
Zoom reference is an addition. The only other changes were that for a period we were closed to the public, and we had remote access to Westlaw and LexisNexis. Now we are back to normal, with in-person access to the library, and no remote access to the paid databases. Zoom reference continues.	1
Zoom access on all public computers. Fees for printing, copying and faxing eliminated or greatly reduced. No longer keep printed copies of forms. Access as needed on website or send them to the circuit clerk's office.	1
Workshops are now online only. We continue to offer remote forms review by appointment.	1
When the library was closed to the public during the pandemic, we shifted from a strictly in-person service model to a virtual one whereby we responded to patron requests by email or forwarded phone calls. Patrons still email the library with questions, but those numbers have decreased.	1
We were only closed for two and a half months, but we expanded and emphasized our remote services and increased our electronic subscriptions permanently	1

We temporarily offered in-person appointments at the library for pro-se divorce assistance (which we typically offered at the Philadelphia Family Court Help Center. The Help Center was closed for a period of time during the pandemic). When the Help Center reopened, we stopped offering appointments for these services at the library (except in extreme circumstances) and returned to providing these services at the Help Center only.	1
We remained open in-person throughout with minimal impact to service. Our only change was to limit the number of in-person users at any time to two (2) with substantial distancing enforced. That was temporary and we are now back to providing service to unlimited number of users at a time.	1
We reduced the number of public computers to meet social distancing guidelines and implemented a 2-hour time limit for computer usage.	1
We raised the number of copies/printouts that are free before the fee is imposed. Prior to the pandemic, we waived up to 5 pages; now we waive up to 10. Otherwise, our services are the same as pre-pandemic.	1
We now offer video reference options, we have more efficient mailing options, and we have more remote offerings for the public	1
We moved our Lawyers in the Library program to an online format.	1
We limited time patrons could spend in the library to 30 minutes a day.	1
We implemented no significant changes as a result of the pandemic, as we were fully operational throughout this period.	1
We have limited patron access to the first of our three floors only and cut back how long users can stay on the computers.	1
We have eliminated all fees for our document delivery services as part of our commitment to access to legal information for all. The staff from all of our full time locations now participate in our province wide email service (instead of just the main location), which gives staff the opportunity to work remotely on those days.	1
We have continued to offer remote hearing assistance and have two "Zoom Hearing Rooms" available in the library.	1
We have become the go-to resource for efilings and remote court / Zoom access. We are also being heavily utilized by other departments for the development and editing of public facing documents, press releases, general orders, local court rules, policies, and websites.	1
We did increase some remote services, specifically with our family and housing clinics.	1
We developed online video tutorials to assist patrons who we could not provide one-on-one service to. <a href="https://mncourts.libguides.com/appeals/videos">https://mncourts.libguides.com/appeals/videos</a> <a href="https://mncourts.libguides.com/LegalTopics/videos">https://mncourts.libguides.com/LegalTopics/videos</a>	1
We converted to a remote, document delivery, curbside pickup library from April 2020 until Jan 2, 2023	1

We continue to provide enhanced virtual services, resources, and programs. We had to lay off staff and reduce hours due to budget issues and haven't recovered from that.	1
We continue to offer daily Zoom reference hours on weekdays in addition to in-person assistance at the service desk.	1
We changed our legal advice programs from accepting walk-in self-represented litigants to scheduling appointments for SRLs.	1
We arrange with the publishers of WestLaw and LexisNexis to have WestLawNext and LexisNexis advance database accessible to the public at our library website.	1
We added Zoom reference	1
We added an email address that is regularly answered.	1
We accept debit and credits only. We offer space for Zoom hearings.	1
Very few - we already had remote reference services in place as well as e-books and databases.	1
Upon the return of the in-house staff after about eight weeks, we were able to resume all normal services and procedures.	1
Unsure, this County has only had a law librarian since September, 2022.	1
There were no permanent changes. Once lockdown was over, we carried on as before.	1
The main change since the pandemic is that the majority of our programming (CLEs and some other programs, like our book club) are now primarily done in virtual format. We found that patrons prefer virtual programs for a variety of reasons, and this also accommodates those who cannot come in person for health or other reasons.	1
The Linn County Law Library began sending more information to patrons via email since many of them weren't willing to visit the facility during the pandemic. Both the scanner and copier were highly used to generate information for patrons. Funding for the law library was reduced, thus I had to cancel our subscription to Westlaw as it became too expensive for the law library to maintain.	1
The library was initially closed to the public and only offered virtual services. The library slowly opened back up, first through appointments and eventually to fully open in-person hours.	1
The library was closed to everyone for a few months; eventually, we allowed limited access to our campus students, faculty, and staff, but the public and attorneys weren't allowed access. Over time, those groups were allowed, but with proof of vaccine, which restricted the public again. Now we're pretty much back to our pre-pandemic "normal", except with no weekend or evening reference service as we have fewer librarians to staff.	1
The library was closed so we could only access online materials.	1

The Law Library's in-person access became limited to current faculty, students, and staff of Saint Louis University School of Law.	1
The law library is housed inside a public library. The building was closed for several months. Once the public library resumed open services, the Law Library's materials were available for access.	1
The biggest changes have been to programming. Lawyer in the Library remains online only and legal presentations are now offered in a hybrid format, in-person, streaming online and recorded on our YouTube page.	1
Temporarily limited hours; Building entry screenings	1
Switch to online resources from print Remote access to Lexis and Westlaw Ability to work from home	1
Some staff now work remotely, either all of the time or part of the time.	1
social distancing and masking	1
Shorter reference hours.	1
Service group was tightened to law school community only.	1
restricted number of users in the space also time limit on how long people could use the resources	1
Remote eBook library available to subscribers	1
Reference attorney services now mostly remote.	1
Plexiglass separating public from reference services and also plexiglass between computers; closing off seating in remote parts of the library. Zoom CLE courses for attorneys. Added mediated searching service (pd, \$20 per 20 minutes). Added legal research databases to two public library branch locations.	1
Physical access to the federal court, Alaska Branch library is by appointment only. Expansion of virtual reference service and continued services to inmates.	1
Paging of materials (for law school patrons only)	1
Our print collection has largely been eliminated.	1
Our CLE courses went from in-person to hybrid just before the pandemic. During the pandemic they went all on-line and have continued that way and are very successful. We offer CLEs that are of general interest so many non-attorneys take advantage of them, but they are not geared to SRLs.	1
Our biggest change was our lawyer in the library program only being offered on Zoom now. It will remain on Zoom for the foreseeable future. We also assist people with Zoom hearings and have designated rooms to reserve for Zoom usage. We also added online chats and expanded email reference.	1
Only the Self-Help clinic remained open to the public through an online system our librarians created. It continues to function.	1

Not sure, as I wasn't here at the time.	1
None, we currently provide all of the services that we did prior to the pandemic.	1
None that are not addressed above.	1
None really. We were busier than usual because we were responding to law library colleagues who were working from home and without access to their own print copies of materials they needed.	1
None on a permanent basis. Services are back to what they were pre-pandemic.	1
None at present. We did close for a few weeks and limit the seating available to patrons.	1
none	1
No public access.	1
n/a	1
Mostly remote services. However, limited in person access was granted due to the courthouse remaining open even though direct access to the library itself was not. Programs were all online.	1
More virtual access	1
More remote services and fewer in-person services and trying to maintain remote services and build in-person services back in	1
More of a focus on digital resources, both the resource but also how we share and reach our patrons	1
More emphasis on remote/hybrid services	1
More access to services remotely	1
Major changes include transition from cash-only to no-cash payments (POS card/contactless payment & online payments); now offer fee-based notary services in the library; acquiring access to more online materials and reducing print subscriptions.	1
Mailing out documents, reduced in person visits, clinics offered remote by zoom or phone, ask a law librarian option, email, and phone.	1
Limited access due to renovations during the pandemic	1
In-Person access was shut down for about three months. The limited legal assistance program was shut down for one year.	1
Increased security measures and behavior rules for library patrons. Moved live/live-broadcast Legal Talks to Zoom only. Created mini-videos on COVID-related legal issues.	1



Increased remote options and access to technology provided to patrons. Decrease in lawyer usage, including after-hours use.	1
Increased e-mailing of resources	1
Increase in volume of use of remote services, including telephone, email, and chat.	1
I was not here, but the library was closed for a time and then was reopened by appointment only for a few months.	1
I was not at this library during the pandemic. but from what I understand services went mostly virtual with some limited in-person assistance.	1
Free access to printing without cost.	1
Expansion of legal seminars and educational programs, expanded offsite access to legal databases, expanded email reference	1
Expansion and focus on remote access to materials (eBook access) and law librarians (email reference, chat/text, Zoom reference program)	1
During the state's stay-at-home order, we instituted chat reference and remote Westlaw access for public patrons (and obviously could only do the latter because Westlaw instituted it.) Idaho's restrictions were dropped very early compared to a lot of the U.S. - July 2020 if I'm remembering correctly.	1
During the pandemic, due to state and local restrictions, we had periods of time where we were closed for in-person access. All services went online - a lot of phone, email, document delivery. All of our classes went online. When restrictions were relaxed, we were able to offer limited access to the building by appointment and/or limited seating, curbside pickup. We went back to full services in June 2022 and maintained a robust offering of remote databases, online classes, phone/email/document delivery services.	1
During the first year of the pandemic, services were limited to side-walk circulation, phone & email reference services, and on-demand remote access to legal research databases. As of July 2021, in-person services were once again available to library users. CLE opportunities were greatly expanded with the use of Zoom. As a result, the library's continuing legal education has greatly transitioned to a webinar format that is available to anyone. CLE classes are at no cost.	1
Court Help Center remains on appointment only basis	1
Appointment only access. Stacks are closed to the public.	1
Although we have always provided materials via email and phone reference, after the pandemic the number of people who utilize those services has continued to grow.	1
All services have been restored. We continue to clean computer workstations and furniture between customers.	1

1

1

1

Answered: 93 Skipped: 65

**39. Please share any additional comments or suggestions you may have**



Response	Count
What impacted us more than the pandemic was the loss of space we experienced in 2016. We're doing the best we can to continue to effectively fulfill the legal research needs of the bench, bar, and public, but the lack of space brings with it several difficulties in doing so. Our largest obstacle is a result of no longer having tables or designated spaces for patrons to perform research. Basically, the library is 'standing room only'.	1
We worked with a local non-profit group, Springfield-Eugene Tenant Association, via a grant, to help create tenant/landlord law information guides and then translate them into Spanish. Tenant/Landlord area was chosen with the knowledge that more people were being displaced at a staggering rate with repercussions of the pandemic.	1
We now have a completely enclosed reference desk, behind Plexiglass, like a bank We are now almost completely SRL-focused as attorneys don't come in anymore	1
We hope that AI will make it easy for the public to access justice.	1

We don't offer clinics or lawyers in the library because we are in the county seat of the largest county/judicial district in the state and those services are offered by the court in conjunction with legal nonprofits. We refer patrons to those programs regularly and work collaboratively with our self-help center (a court program).	1
We are truly a grass roots library and self-help center. Our biggest concentration now will be being able to provide services in the self-help center such as scanning, email, copies, etc.	1
The Ulster Supreme Court Library has not been staffed full time since approx. 2018. Staff have maintained the collection and provided remote service when possible and in-person assistance by appointment. The position for a full-time degreed Librarian is currently posted. Ulster County is in a legal aid desert, the importance of having a Librarian at this library cannot be overstated.	1
The Sullivan County Library has not had dedicated staff since approximately 2015. The library collection has been maintained by a staff person shared with another Court. Patrons are referred to other staffed 3d JD libraries for remote assistance.	1
The Schoharie County Law library has not been staffed since approx 2015. The library has been maintained by other library staff in the District since the former librarian (MLIS) retired. The law library was completely destroyed in a 2011 hurricane, the library was closed for months and approximately 50% of the original collection was replaced.	1
The courts have provided this list of public law libraries in Virginia (link below), but several of these libraries closed during the pandemic and never re-opened. <a href="https://www.vacourts.gov/courtadmin/library/virginia_public_lib.html">https://www.vacourts.gov/courtadmin/library/virginia_public_lib.html</a>	1
Thank you for updating and collecting this information. It is good to take a look and see what everyone is doing.	1
Several clarifications of answers: Question 7 is answered based on our entire collection, but the resources specifically written for or identified as "non-lawyer" (e.g., in the title) are few, and our Westlaw/Lexis access is law faculty and staff only. For Question 26, Services to prisoners, our service is limited to reference phone calls, if received, and pre-paid, specific document delivery requests. Question 27 has been answered as to the law library specifically (the Marquette University Eckstein Law Library does not itself offer clinics or a lawyer in the library program), but the Marquette University Law School does offer the Marquette Volunteer Legal Clinic and also works with the Milwaukee Bar Association and the Milwaukee Justice Center to provide a mobile legal clinic.	1
REGARDING ALLEGANY, CATTARAUGUS, & CHAUTAUGUS COUNTIES: Provided phone numbers for those libraries are incorrect. New phone numbers are not available at this time.	1
Patrons have to use their own cell phones to call the Buffalo library for assistance. Very limited cell service in the law library (former bomb shelter located in courthouse sub-basement).	1
None, except: we do get referrals from the self-help center located in the courthouse, on occasion.	1

No late fees collected for 2+ years during the pandemic due to some patrons not feeling safe returning the items that were checked out.	1
NA	1
n/a	1
Library space includes Surrogate's Court public records and tools to locate and view those records (microform machine, etc.).	1
Lawyers in the Library programs are hard to deal with conflicts of interest and small volunteer pool.	1
Just a note in the staffing section I specified the number of employees and volunteers working directly with the law library. Our public library has many more employees and volunteers. Ask if you'd like those numbers.	1
In the past year, we helped facilitate attorney consultations on Landlord/Tenant law with the local Legal Aid office but had to discontinue this collaboration due to lack of funding.	1
I would like to see a permanent AALL committee created to facilitate a structured relationship between private law firm libraries and county law libraries as a permanent pro bono partnership. Something significant and beyond the current occasional sharing of articles.	1
I started my position in January 2023, so my knowledge of the pandemic responses is based on hearsay. Thank you for your hard work!	1
Great survey - thanks for doing it.	1
Exponential Increases in the cost and maintenance of legal materials both electronically and in hard copy have far outpaced available funding. These factors place some limits on the scope and depth of a law library collection going forward. Donations from law firms and other sources like the Maryland State Law Library (discards) have helped us in maintaining some coverage in very high cost or less used resources. A focus on the local Virginia court related legal resources takes priority and precedence when faced with much higher costs to maintain selected individual resources and services outside this scope.	1
An important note about our library currently is that we are located in temporary offices and are not in a full-on library space. We can help the public but it is limited to e-mail and phone interactions at this time. When we are in our new building (projected late 2024 or early 2025), we will be happy to welcome back in-person public patrons during regular business hours.	1

Answered: 27 Skipped: 131